



Building Delightful Workplace Experience

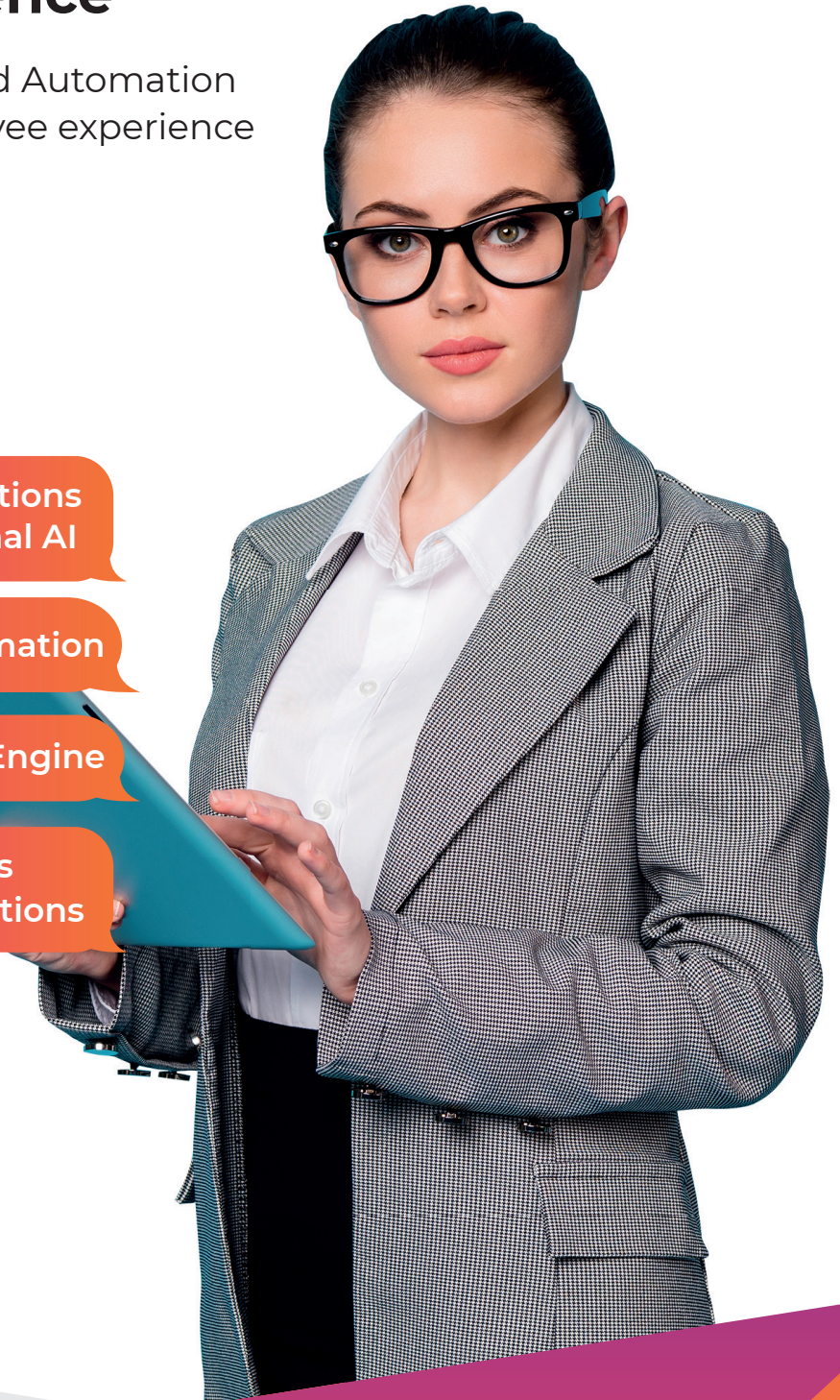
Leverage Conversational AI and Automation for great customer and employee experience enterprise wide.

Smarter Conversations
with Conversational AI

Instant Resolutions with Automation

Fastest Data Processing Engine

Ready Integrations
with 400+ Applications



Visit www.automationedge.com

AutomationEdge for Banking Industry

In this digital age, banking industry is one of the first to adapt new technologies. The digital systems are already making a difference in frontend and back-end services. With AI and Machine Learning, RPA solutions can put thinking into work, making them more helpful. RPA can streamline processes and relieve resources from mundane and repetitive tasks like data validation, comparison, system update and so on. Conversational AI and Automation provides operational efficiency and reduces costs with increased compliance.



Hard Copy to Digital Copy

Make errors in forms ABSOLUTE

Get your hand filled form scanned copy data directly into your system without errors using our efficient OCR engine. Or make the hand filled forms absolute with digital web forms.

Our system can automatically point out the discrepancies in the form in real-time by comparing filled information with the information in the systems saving multiple trips by the agents to customers. Good example of this is **KYC using AADHAAR**.



Smarter Conversations

Your favorite Chat Channel is now your Service Desk too.

Chatbot, Email, Messenger, Forms, Web

Provide omni-channel support to your customers and employees with AI that understand human language context.



Instant Resolutions

Reduce wait time from days to seconds

With our strong NLP engine, provide instant resolution with right knowledge articles. Make knowledge articles accessible to all through multiple channels. For incident requests, our automation engine connects to almost every enterprise application to automate the request resolution.

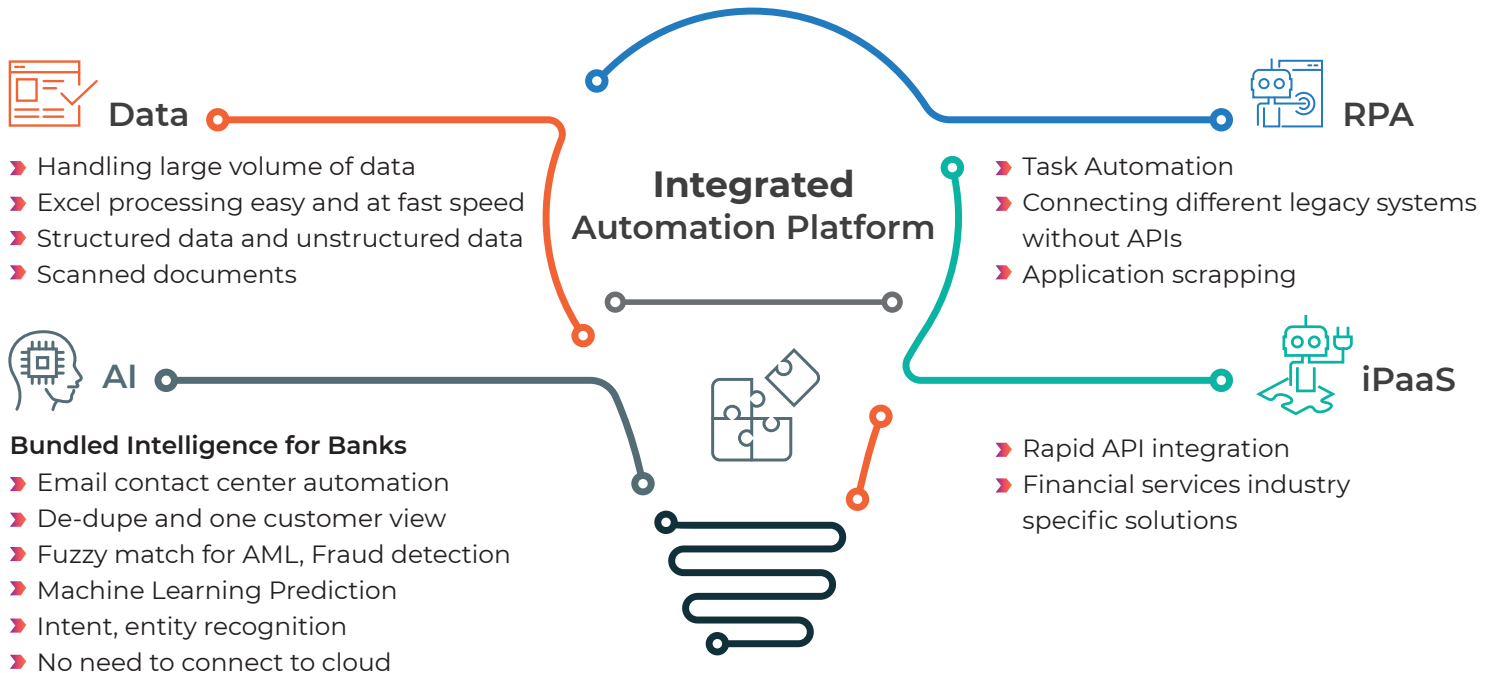


Integrate the Incompatible

Green screen systems, legacy systems, home grown systems

Integrate your modern systems with the any of the incompatible system for seamless and error free data flow using RPA, API and UI Automation.

What AutomationEdge can do for you?



- Do not spend time in visiting multiple portals for services from multiple functions. Instead uses channel of his choice.
- Become more productive with no wait time and instant resolution of the request.
- With automated voluminous and repetitive tasks, focuses on critical tasks.
- More efficient in providing resolution to customer with our ticket intelligence.
- Gets multiple systems data in one system for efficient reporting and faster decision making.



- No uncertainty of response on form fills. Instant response on any chat channel.
- Always delighted to get instant resolution of her queries.
- Not extra app or web portal for her to remember to connect.
- No need to fill form multiple times as she misspelled a word in her details.

About AutomationEdge

AutomationEdge is a leading Hyperautomation platform to provide both IT Process Automation and Robotic Process Automation (RPA) solution. It's highly advanced Intelligent Automation, brings together all the essential technologies required for enterprise automation like Artificial Intelligence, Machine learning, Chatbot, ETL, ready API integrations and IT Process automation. AutomationEdge help organizations automate their mundane, repetitive, rule based tasks across verticals whether it is front office, middle office or back office. AutomationEdge is listed in major marketplaces like Salesforce AppExchange, BMC Marketplace, ServiceNow Store, Cherwell mApp Exchange.

Our Customers

AutomationEdge is Recognized as Niche Player in the First-Ever **Gartner Magic Quadrant for RPA Software Report, 2019**, Scores High on Vision and Capability.

Recognitions

