

Hyperautomation Solutions, Not Just A Platform

Leverage AI and Automation for great customer and employee experience enterprise wide.

Instant Resolutions with RPA

Intelligent Document Processing

Smarter Conversations
with Conversational AI

Faster Data and Excel Processing

400+ Ready Integrations



Top 10 Banking and Insurance companies in India trust
AutomationEdge for their automation needs.

AutomationEdge for Banking and Insurance Industry

In this digital age, the banking industry is the first to adopt new technologies. As digital systems are already making a difference in front-end and back-end services, RPA can streamline processes and relieve resources from mundane and repetitive tasks like data validation, comparison, system update, and so on.

Having a combination of Conversational AI and automation solutions further helps in achieving higher process efficiency, and compliance at cost effective rate.



1 **Hard Copy to Digital Copy**

Reduce errors and costs in digitization

Use intelligent data capture solution for document processing to achieve greater percentage of straight-through processing (STP) . Include bank staff in loop with maker checker console for compliance and speed.



2 **Smarter Conversations**

Your favourite Chat Channel is now your Service Desk too.

Chatbot, Email, Messenger, Forms, Web

Provide omni-channel support to your customers and employees with AI that understand human language context.



3 **Instant Resolutions**

Reduce wait time from days to seconds

With our strong NLP engine, provide instant resolution to customer with right knowledge articles. Make knowledge articles accessible to all through multiple channels. For incident requests, our automation engine connects to almost every enterprise application to automate the request resolution.



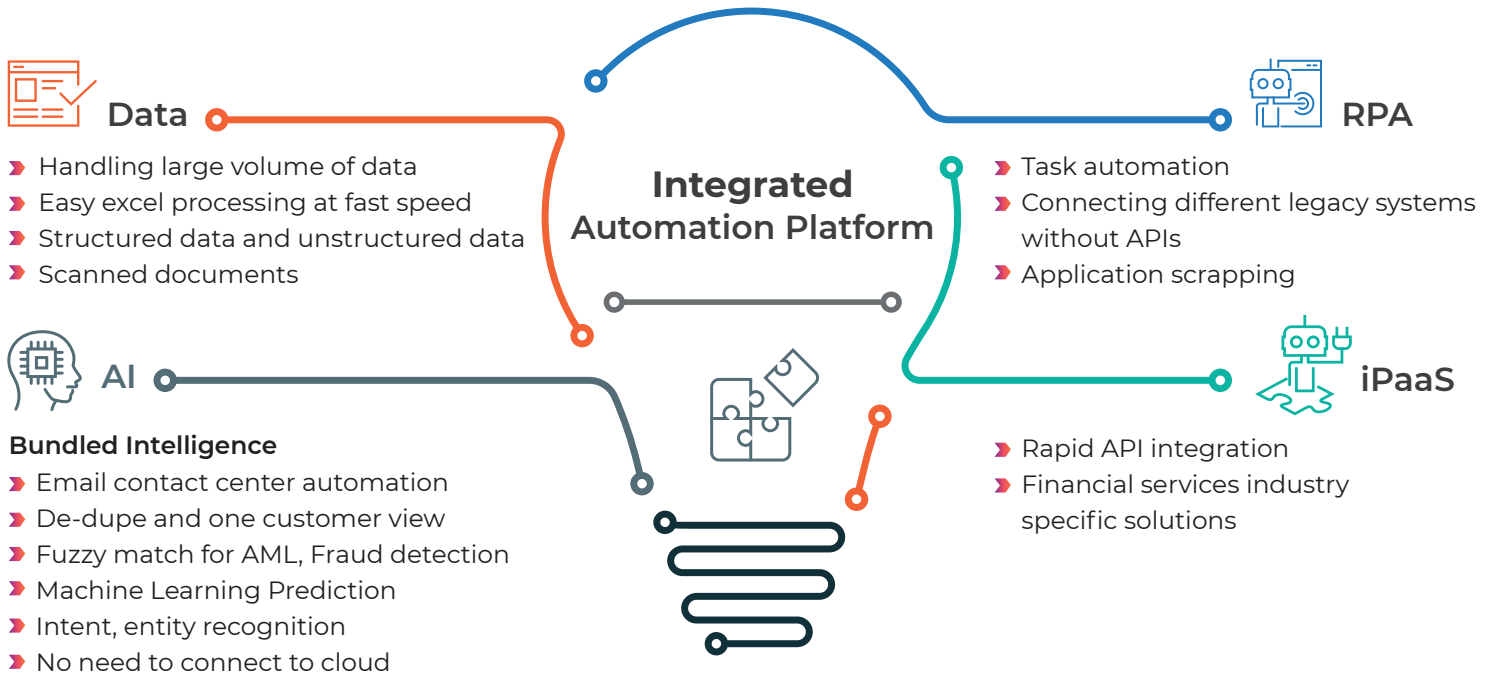
4

Integrate the Incompatible

Modern web applications, legacy systems, homegrown desktop apps.

Integrate your modern systems with any of the incompatible System for seamless and error free data flow using RPA, API and UI Automation.

What can AutomationEdge do for You?



Mr. Banker and Insurer with AutomationEdge

- ▶ Do not spend time in visiting multiple portals for services from multiple functions. Instead use the channel of your choice.
- ▶ Become more productive with no wait time and instant resolution of the request.
- ▶ With automation of voluminous and repetitive tasks, focus on critical tasks.
- ▶ More efficient in providing resolution to customer with our ticket intelligence.
- ▶ Gets multiple systems data in one system for efficient reporting and faster decision making.
- ▶ Can respond to customers in real-time with MS Team and automation.



Ms. Employee with AutomationEdge

- ▶ Instant resolution for IT requests with multi-channel support
- ▶ Better HR onboarding Experience and support
- ▶ Delightful workplace experience while providing customer service and employee service
- ▶ Happier finance team with intelligent invoice processing and automation in account payables
- ▶ Instant access to reports and data
- ▶ Proactive notifications on chat channels for better collaboration and immediate actions

About AutomationEdge

AutomationEdge is a leading Hyperautomation platform with **IT Automation**, **Robotic Process Automation (RPA)**, **Conversational AI** and an DocEdge- **Intelligent Document Processing** capabilities to help healthcare organizations automate their data-intensive, manual and rule-based tasks across verticals.

Unlike other platforms, AutomationEdge has built a library of ready automation solutions called as SolFlos to automate healthcare and homecare processes like EHR management, staff onboarding-offboarding, revenue cycle management, patient referral, patient electronic visit verification, caregiver churn, patient reporting, IT service desk tickets and more. These solutions reduce the time and cost of implementation and enable faster Go Live.

AutomationEdge has already delivered its innovative solution to multinational healthcare and homecare providers like AccentCare, Pain Care Physician, the University of Maryland Medical System, Aspen Pharmacare, and Devoted Guardian, to name a few. For more information visit, www.automation.com

Our Customers



Awards & Recognition



Niche Player

Magic Quadrant for RPA 2019

Leader

IT Automation 2020

Intelligent Automation

Mentioned in Hypercycle for &O Automation 2020

Major Contender

Peak Matrix for RPA 2020

High Performer in G2 Grid RPA 2023