AutomationEdge
Building Delightful Workplace Experience

RPA and AI for Healthcare

Rejuvenating the Staff and Patient Experience with RPA and AI

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RPA- A New Dawn for Healthcare Providers

Healthcare organizations seem to be heavily investing in Robotic Process Automation and emerging technologies. As per Gartner, around 50% of US Healthcare Providers will invest in RPA in the next 3 years.
Robotic Process Automation (RPA) is one of the crucial undertakings that exerts a heavy impact on healthcare's various business processes. With an impressive automation track record and trustworthy RPA expertise, AutomationEdge empowers healthcare providers to have a robust digital infrastructure.

Challenges that Healthcare Providers Struggle with

Poor data integrity and lack of effective management systems

Lack of coordination between the advanced tools

Data privacy and security concerns

Existing silos with poor collaboration

Healthcare Processes to be Automated with AutomationEdge RPA

Verifying & Credentialing Physicians

Verifies physicians with their certifications, education, licenses, documentation, professional history & records.

Patient Scheduling

Synchronizes real-time data to display appointment availability with RPA

Electronic Health Record Management

Keeps a track of healthcare records using OCR and AI in any format for better decision intelligence

Claims Management

Autonomously fills insurance fields, applies relevant regulatory fields and prepares claim documents

Insurance Eligibility

Automates repetitive data extraction and processing required for insurance verification and claims

Audit Management

Gets real-time dashboard analytics, and creates a predefined design for audit questions with a drag-and-drop approach

Admission and Discharge Process

Informs patient about admission and discharge guidelines, & post-hospitalization medication and sends reminders about upcoming follow-up appointments with RPA

Manage Testing Reports & Requests

Educates patients to get away with the never-ending queues for tests through a platform & rule out the need for paperwork & human error

Staff Onboarding and Offboarding

Automates and expedites staff on and off-boarding, new hires induction, policy creation and employee communication

IT Service Desk Ticket Automation

Offers instant service with Conversational AI to resolve employees' issues, improves employee workflow management, and enhances employee productivity

Revenue Cycle Management

Automates revenue cycle management with RPA and AI technologies from patient scheduling to payment added to the account. Fast Fast tracks eligibility verification, claims submission and reconciliation

Care Giver Electronic Visit Verification

Eliminates the need of paper-driven data collection for electronic visit verification, and ensures faster data access and processing from multichannel with Intelligent Document Processing Solution

Benefits of Leveraging RPA in the Healthcare Industry

Autonomous patients' scheduling and appointment setting

Optimized appointment turnout

Improved the patient's care cycle

Effective management of revenue and billing

Streamlined workflows

Improved productivity with lower cost

70% TAT Reduction in EMR Scheduler Patient Visit Assignment

80% TAT Reduction in HelpDesk Overload

1000+ Invoices processed by Bots

80% TAT Reduction in Asset Management

Healthcare Tools you can Automate with AutomationEdge

skedulo

updox

EazyHMS Transforming eHealthcare

NEXTGEN HEALTHCARE

mediXcel EMR

Epic

homecare homebase

eHospital An Adroit Product

Allscripts All possible

Cerner

athenahealth

CONTINULINK by Complia Health

eClinicalWorks "Improving Healthcare Together"

PointClickCare Care confidently.

KINNSER

MEDITECH

About AutomationEdge

AutomationEdge is the hyper-growing next-gen Robotic Process Automation (RPA) and AI platform provider. Our prime focus is to empower our healthcare businesses to gain the edge, customer-centricity, and create an empathetic patient care experience by leveraging RPA and adopting emerging technologies like AI and Automation. Our automation offerings help healthcare providers enhance excellence with industry-leading services and execution models.

Request a personalized demo

Client Testimonial

AutomationEdge RPA Bot (We named Neo) has helped us automate routine tasks to increase operational efficiency by over 95% and reduce 75% of manual efforts. Also, our employees are able to increase their productivity and income by working on critical tasks. Bot is a reliable asset for us. Having a digital assistant is like employing 24/7 help that works without leaves and breaks. AutomationEdge is a fantastic RPA platform for Automation.

Dr. Andy Joshi - President
Pain Care Physicians

Our Customers

DaVita, Devoted Guardians (Advancing Home Care), AccentCare, Unimed Litoral 30 Anos, Roche, Keysight Technologies, aspen, Avantha Technologies, University of Maryland Medical Center, Eurofarma, Ascent, Cushman & Wakefield, Pain Care Physicians, cadence, Wilsonart Engineered Surfaces, Global Upside, Borden, etna

Awards & Recognition

- Hype Cycle for I&O Automation 2022 – Gartner
- Hype Cycle for I&O Automation 2021 – Gartner
- Hype Cycle for I&O Automation 2020 – Gartner
- Hype Cycle for Platform as a Service 2020 – Gartner
- Magic Quadrant for RPA 2019 – Gartner
- Leader in Zinnov Zones IT Automation 2020 – Zinnov
- Major Contender in Peak Matrix for RPA 2020 – Everest

AutomationEdge

G2 recognizes AutomationEdge as High Performer Summer 2022

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