



## Reimagine Electronic Visit Verification With AutomationEdge CareFlo – EVV Update Bot

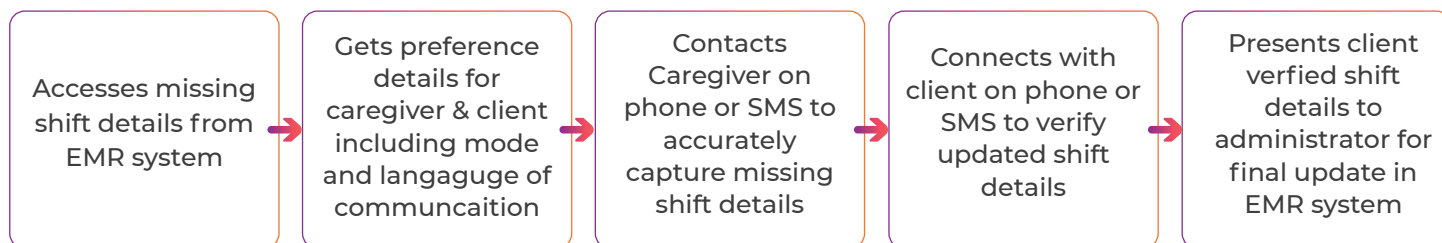
Electronic Visit Verification (EVV) in home care ensures accurate tracking of caregiver visits through technology, promoting transparency and accountability. The 21st Century Cures Act mandates EVV for Medicaid-funded personal care and home health services, with federal standards like client and caregiver identification and time tracking. However, states have varying requirements, including additional data like service details and caregiver qualifications.

### Challenges in Manual EVV Process?

- Missed clock-in/out times, inaccurate service details
- Technical issues like malfunctioning geo-location on mobile phones
- Lack of real-time data due to delayed entries
- Difficulties with the client's phone during visits
- Administrative costs in validating manual entries
- Burdensome as the scale of work increases
- Provider and patient disputes on time, services and billing

### EVV Update Bot to Overcome Challenges

Instead of relying on manual updates, an EVV Update Bot automates the process by seamlessly interacting with caregivers and clients to update essential shift and service details directly in the EMR system. This EVV update bot has the capability to:



### Advantages of EVV Update Bot

EVV Update Bot helps home care agencies in multiple ways to reduce friction in the EVV update process in case of missed shifts. Some of the benefits that the EVV update bot offers are -



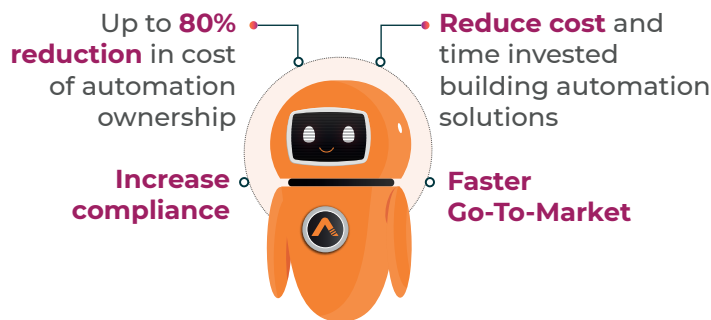
## Data Security Measures

EVV Update Bot and Data  
Cloud hosted in United States



## AutomationEdge CareFlos

We have built a library of ready automation solutions called CareFlos. These solutions are built specifically to automate home care processes.



“EVV automation has allowed Devoted Guardians to place a focus on quality of care versus managing manual time-consuming processes that add zero value to positive health outcomes. It is comforting to know that these critical processes are running consistently and accurately behind the scenes. This not only drives increased job satisfaction but also healthier and happier clients. It’s been a Win-Win for everyone involved!

**Aaron Sinykin**  
CEO, Devoted Guardians

## 250+ Global Organizations Trusts Us



## Awards & Recognitions



Niche Player  
**Gartner**  
Magic Quadrant for RPA 2019

Executive Zone  
**zinnov ZONES**  
IT Automation 2022

Major Contender  
**Everest Group**  
From insight to action.  
Peak Matrix for RPA 2022

**High Performer**  
WINTER 2023  
RPA Winter 2023