

## Hyperautomation Platform

for Banking, Financial Services and Insurance Industry, **Excel Beyond RPA** 

#### **Process Mining**

- » Task Mining for IT Tickets Data
- » Task Mining for Contact/Support Center

2 (AB)

» Banking, Insurance & Financial Services

» Other verticals

**API Cloud** 

» Healthcare

#### **Solution Flows**

- » Healthcare/Homecare» Banking, Financial
- Services, Insurance
- » IT/Helpdesk Automation

#### Analytics

- » Reports & Dashboards
- » Business Intelligence
- » AI/ML/NLP

#### Ingestion

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- » Intelligent Document Processing
- » Optical/Intelligent Character Recognition
- » Conversational Platform
- » Computer Vision

#### Automation

- » RPA
- » Chatbot No-Code User Journey Development
- » Service Orchestration & Automation

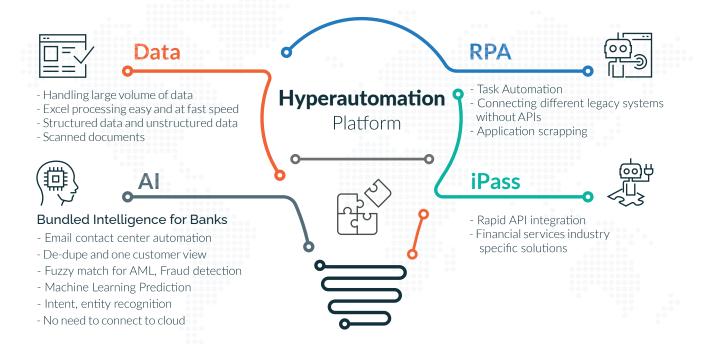
#### **Integrations**

- » iPaaS and Integration Platform
- » Data Integration
- » 500+ Ready Connectors

Automation Technology for Secure, Faster and Self-Service Processes

# AutomationEdge Hyperautomation Platform

In this digital age, Banking, Financial Services and (BFSI) industry is one of the firsts to adopt new technologies. Digital systems are already making a difference in front-end and back-end services. With AI and Machine Learning, RPA solutions can put thinking to work, making them more helpful. RPA can streamline processes and relieve resources from mundane and repetitive tasks like data validation, comparison, system update and so on. Automation provides operational efficiency and reduces costs with increased compliance.



## AutomationEdge Hyperautomation transforms a High Number of Repetitive Tasks

Banks, financial services and insurance institutions are full of such manual, and repetitive processes.



www.automationedge.com | info@automationedge.com

# How does AutomationEdge Help Banking, Financial Services & Insurance Industry?

#### Integration with Legacy Systems

AutomationEdge RPA can easily integrate with legacy systems using UI automation.

#### Fetching Data from Multiple Systems

AutomationEdge RPA can easily integrate with legacy systems using UI automation.

#### Validating Information from Paper-Based Form

Using Optical Character Recognition or OCR technology, AutomationEdge bots can read information from paper-based form; convert it into digital format to validate information with multiple systems.



#### **Fraud Detection**

AutomationEdge RPA bots can be used to stop transactional fraud by detecting patterns.

#### Faster & Custom Reporting

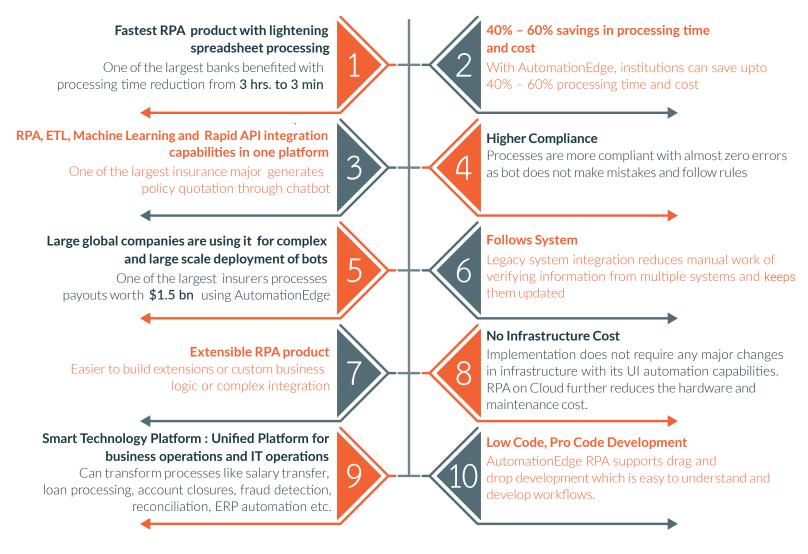
Create regular and annual reports within minutes to reduce audit time

#### Automate Customer Query Resolution

With Al, AutomationEdge can understand natural language in emails and chats to provide a resolution to customer queries

## Benefits and Impact of AutomationEdge Hyperautomation

AutomationEdge – Hyperautomation ensures that all operations across the front office, middle office, back office and IT operations are at a faster speed and at a reduced cost, which can help increase the top line and bottom line of the company significantly.





AutomationEdge RPA bots are handling one of our critical business process for issuing new insurance policies after underwriting. This process is being handled by 150+ AutomationEdge bots. The solution is highly scalable to handle high volume and complex processes.

**Pankaj Pandey** Sr. VP & Head of IT IDBI Federal Life Insurance Co. Ltd. Identification of manual processes and automating them brings huge amount of efficiency in the organization. With AutomationEdge, we have brought that efficiency and agility in our processes.

**Mr. Ajay Kapoor** Sr. EVP, HDFC Bank

### About AutomationEdge

AutomationEdge is a leading Hyperautomation platform with **IT Automation**, **Robotic Process Automation** (RPA), Conversational AI and an DocEdge- Intelligent Document Processing capabilities to help healthcare organizations automate their data-intensive, manual and rule-based tasks across verticals.

Unlike other platforms, AutomationEdge has built a library of ready automation solutions called as SolFlos to automate healthcare and homecare processes like EHR management, staff onboarding-offboarding, revenue cycle management, patient referral, patient electronic visit verification, caregiver churn, patient reporting, IT service desk tickets and more. These solutions reduce the time and cost of implementation and enable faster Go Live.

AutomationEdge has already delivered its innovative solution to multinational healthcare and homcare providers like AccentCare, Pain Care Physician, the University of Maryland Medical System, Aspen Pharmacare, and Devoted Guardian, to name a few. For more information visit, www.automation.com

#### 250+ Organizations Trust AutomationEdge

