

SUPPORTFLO FOR HR



Run HR Operations with Agentic Employee Service Desk

Answers and acts on employee HR requests end-to-end - on WhatsApp, Teams or your portal, over the HRMS you already run.

www.automationedge.com

SupportFlo for HR – The Agentic Employee Service Desk

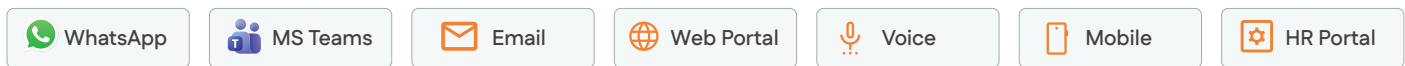
SupportFlo for HR is AutomationEdge's agentic employee service desk — a managed virtual HR team that understands an employee's request, acts across your HR stack and closes it, instead of routing it to a person. Employees ask in plain language on WhatsApp, MS Teams, email or your portal; SupportFlo resolves leave, payslip, policy, letter, onboarding, reimbursement and full-&- final requests end-to-end on SAP SuccessFactors, Workday, Darwinbox, PeopleStrong, Oracle Fusion, Keka and 1,500+ connected applications. It is an action layer on the HRMS you already run — not a replacement, not a migration.

Built on the AutomationEdge Agentic Process Automation Platform, it combines Agentic AI, Conversational AI, Document AI and RPA with 1,000+ ready HR agents and workflows, so Tier-1 use cases go live in about two weeks. Every action is checked against your HR policy before it runs and logged for audit, with HRBP hand-off for sensitive cases. The result: 60–80% of HR queries deflected, resolution at \$1–5 per ticket against a \$15–30 helpdesk cost, and employee satisfaction that moves from the thirties into the nineties.

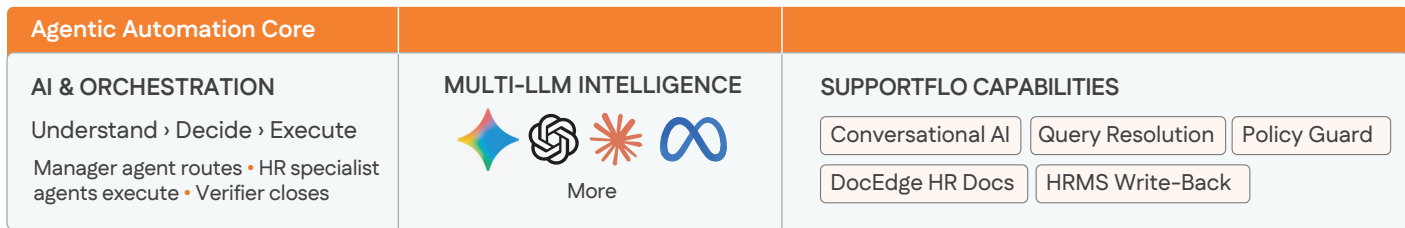
The HR Execution Layer

A multi-layer platform that connects your HRMS and HR stack to agentic employee service.

EMPLOYEE CHANNELS



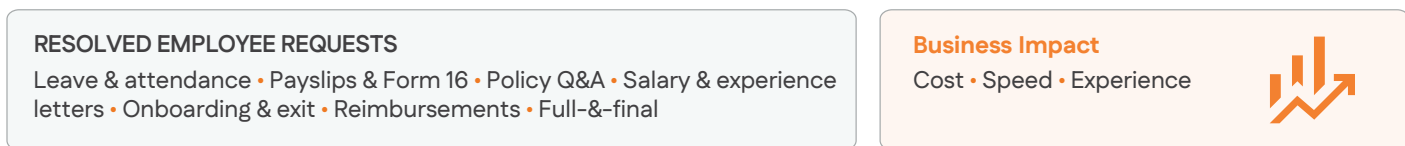
AGENTIC AUTOMATION CORE



GOVERNANCE

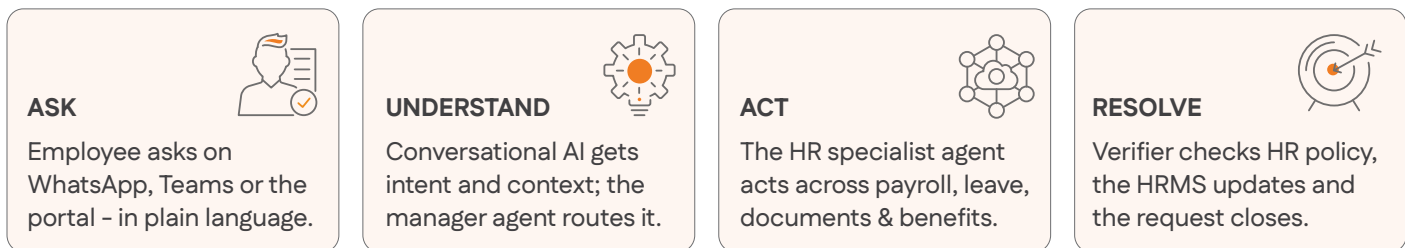


OUTCOMES



From question to done — automatically

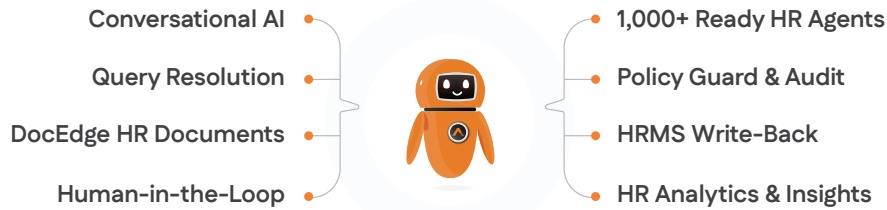
Every request runs a governed multi-agent pipeline — not a single chatbot.



Guardrails throughout. Policy Guard checks every action against your HR policy • HRBP escalation with full context • a complete HR audit trail for every request • SOC 2 • ISO 27001 • GDPR • HIPAA • deploy SaaS, on-premises or hybrid.

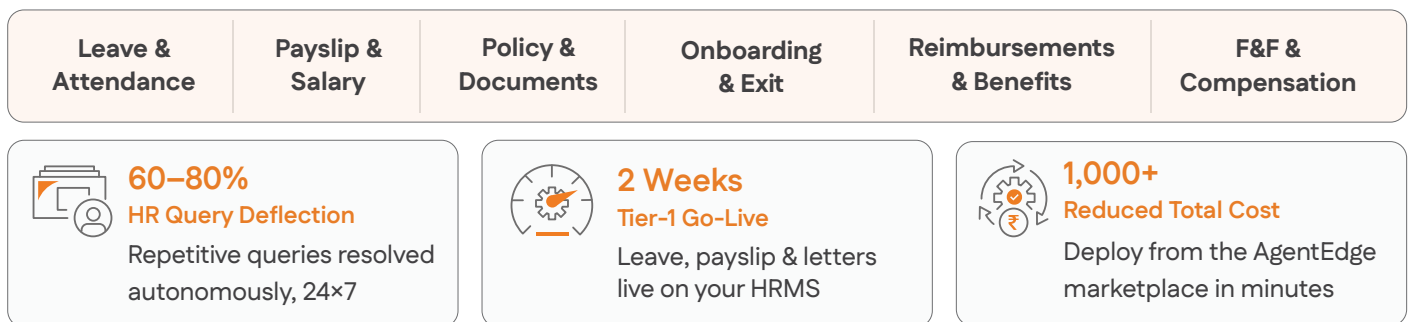
Agentic AI For Your HR Operations

One Platform, Every Employee Request



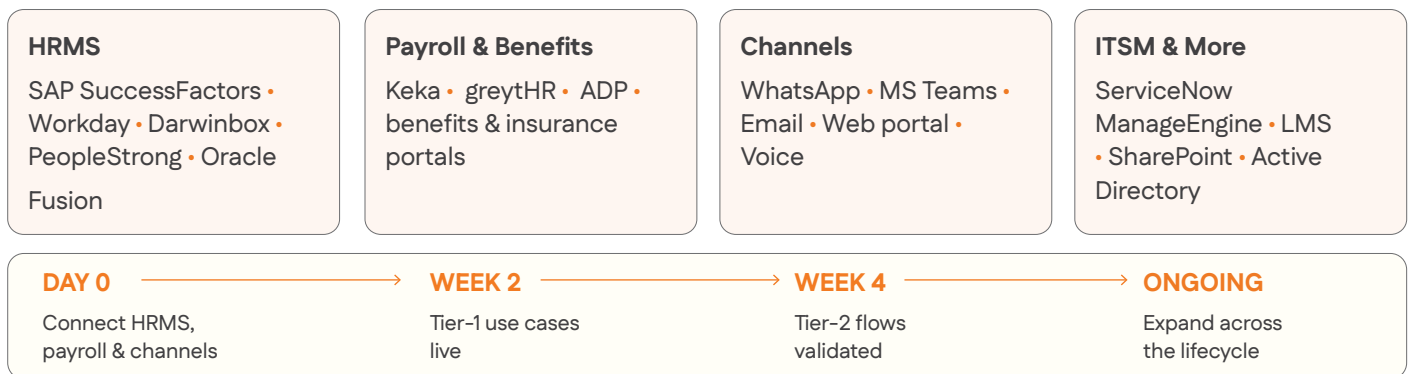
SupportFlo HR Agents

We have built a library of ready AI and automation agents to automate processes across Employee Support (HR, IT, F&A) and Customer Support areas.



No Rip-and-Replace

1,000+ ready agents and 1,500+ connectors across the HR stack you already run.



Why SupportFlo for HR



Not Another HR Chatbot

Understands intent, acts across HR and IT systems, reads HR documents and closes the request — instead of pointing to a portal.



Outcome-Priced, Low Procurement Risk

Per resolved ticket with no upfront licence, or a single annual all-inclusive line item. The pilot funds its own ROI case.



Built For HR Compliance

Policy Guard on every action, full intent-and-resolution audit trail, HRBP hand-off, SOC 2 • ISO 27001 • GDPR • HIPAA.



Proven At Enterprise Scale

Live across BFSI, insurance and home healthcare – 20,000+ and 30,000+ employee deployments running in production today.

PROVEN IN PRODUCTION	30 → 92% Employee CSAT Bajaj Allianz Life	50% ESIC turnaround-time cut TVS Credit Services	60% Onboarding time cut Bajaj General Insurance	90% TAT improvement Devoted Guardians
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“Our WhatsApp HR assistant transformed how employees access HR. We doubled the employee base we serve without adding a single headcount to the service desk.

HR Head

Bajaj Life Insurance
20,000+ employees

“Onboarding 30+ employees a day used to keep 11 people busy for hours. Now a single bot does it in a fraction of the time — a transformation our HR team could not have imagined manually.

Head of HR Operations

Bajaj General Insurance
30,000+ employees

Why organizations choose AutomationEdge



AutomationEdge helps employees move from
Process Coordination → Experience Orchestration

Trusted by Global Enterprises

Awards & Recognitions



 G2 Enterprise Grid for RPA - Spring 2026, High Performer	 Everest Group PEAK MATRIX for RPA 2025	 Zinnov Zones Intelligent Automation Platforms 2025	 Gartner Peer Insights Ranked Highest in Ease of Deployment	 G2 Grid, Ranked Highest in Quality of Support
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