# EVV Gaps Draining Your Agency's Resources

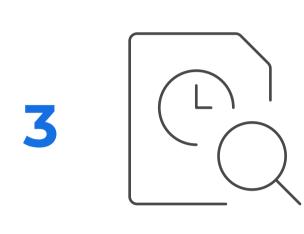
Electronic Visit Verification (EVV) is non-negotiable. CMS audits and state compliance leave zero room for error, yet agencies lose hours daily chasing mismatched records.



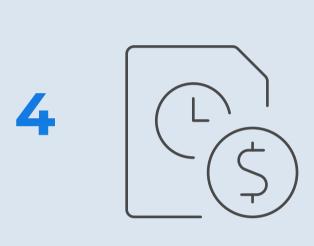
Visits not syncing from caregiver apps
Manual data entry from chasing down caregivers
opens the door to errors and wastes admin time.



Late check-in/out alerts ignored
Unmanaged exceptions become compliance risks
and payroll headaches if not addressed immediately.

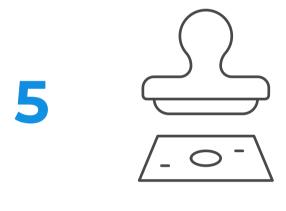


Missing notes tied to visit logs Incomplete records are audit red flags and can jeopardize claim reimbursement if care isn't documented.

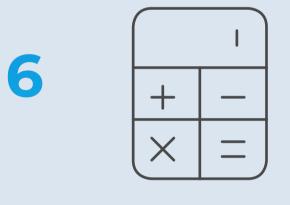


## Manual corrections piling up before payroll

The pre-payroll scramble to fix EVV errors is inefficient and a breeding ground for costly mistakes.



Shift updates not syncing with payers If real-time visit changes aren't reflected in payer data, you risk claim rejections and clawbacks.



#### **Duplicate visit IDs**

Technical glitches creating duplicate records corrupt reports and can lead to flagged billing attempts.

7

## State-specific format mismatches (TX, FL, OH, etc.)

A small formatting error can cause your entire batch submission to a state aggregator to be rejected.



### Batch upload errors from EVV vendor → EMR

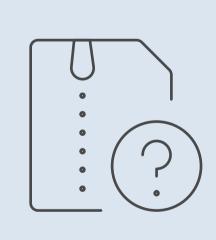
Failed connections between your key systems grind the entire billing cycle to a halt.

9

#### Claims held back due to EVV gaps

The ultimate financial consequence: revenue is delayed because EVV data is missing or incomplete.

10



#### No audit trail for exceptions

Without documenting manual changes, you can't defend your records during an audit.

## Stop Chasing Errors. Start Preventing Them.

CareFlo AI auto-patches these gaps in real time, identifying and resolving discrepancies before they disrupt your workflow. Ensure every visit is verified, compliant, and ready for billing.

Devoted Guardians cut 90% of EVV admin work with 100% accuracy.

#### Don't risk denials

See EVV Update CareFlo Al in Action