

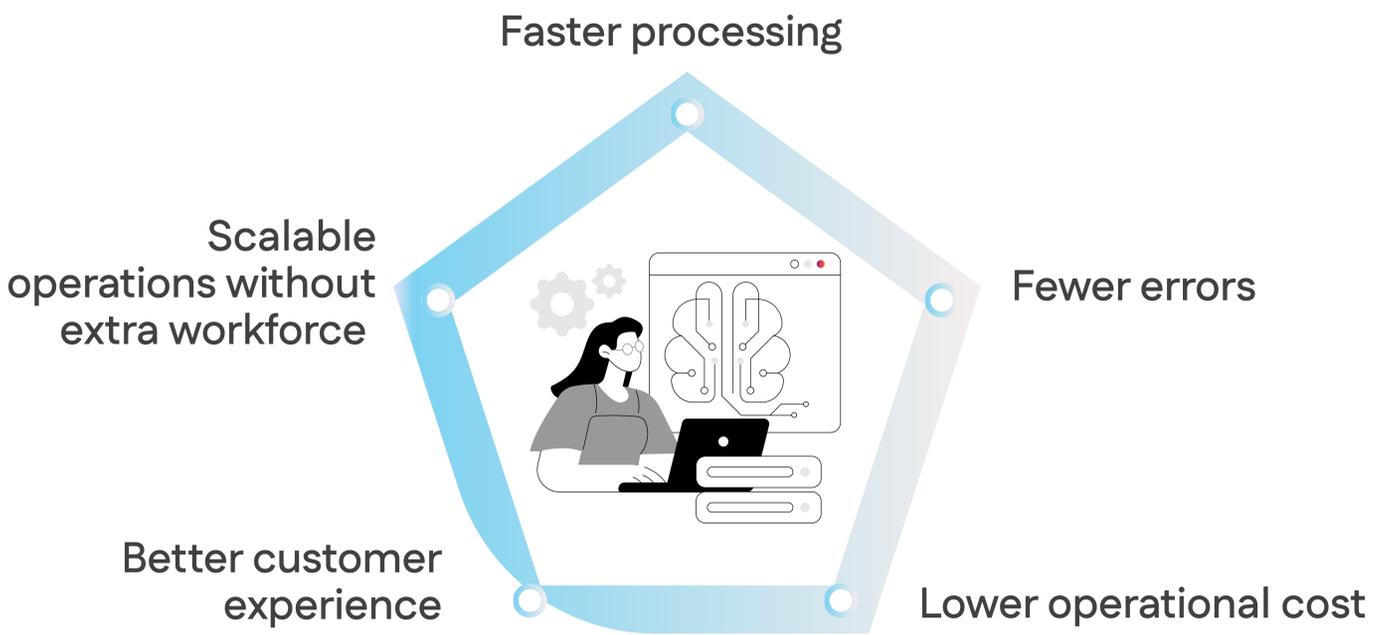
AI-Powered Workflow Automation

Automation using AI is redefining how organisations run their day-to-day operations. Instead of teams spending hours on manual data entry, email handling, approvals, and verification tasks, AI-powered systems now read information, understand context, make decisions, and execute workflows on their own. This shift turns slow, human-dependent processes into intelligent, self-running operations that improve with every interaction. Businesses across insurance, banking, healthcare, and HR are now processing claims faster, onboarding customers quicker, reducing errors, and strengthening compliance all while cutting operational costs. According to McKinsey AI and automation programs consistently cut operational costs by 20–30% and boost efficiency by 40–60% by reducing manual work, speeding up processes, and minimizing errors.

What AI Automation Really Does

- **Understands:** NLP reads emails, text, chats, and documents
- **Analyses:** ML finds patterns and predicts outcomes
- **Decides:** Intelligent agents choose the next best action
- **Executes:** Tasks complete automatically without human input

Key Benefits of AI Workflow Automation



Did You Know?



- » **70% faster** claims settlement & 30% lower costs with AI-powered fraud detection
- » **Minutes vs Days:** AI cuts loan underwriting time and reduces defaults by 15%
- » **50% faster** onboarding with AI-driven KYC and real-time anomaly checks
- » **85% accuracy** in predicting high-risk clients, reducing payouts by 20%
- » **75% of BFSI** uses AI chatbots → 60% lower call volume & 40% faster resolutions

How to Automate Tasks with AI? (Simple Steps)

