

Al Powered Caregiver Engagement

Empowering Caregivers, Improving Satisfaction Score

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Managing a remote caregiving workforce can make it difficult to gauge engagement, but the impact of poor engagement is clear: it leads to-

- 1. High turnover
- 3. Reduced care quality,
- 3. Threaten the survival of home care agencies.

According to the Home Care Pulse News, caregiver turnover has surged by 79.2%, prompting agencies to seek solutions for improving retention and engagement.

Quick Facts on Caregiver Challenges in Home Care



32.4 million

of adults in US have served as **unpaid caregiver** to 50 years or older in **12 months**



6 in 10

caregivers who assist with medical tasks have no prior preparation on training



49% of caregivers

say they didn't have choice in taking over their caregiver role



STRESS

38% report high level of emotional stress

19% report high level of physical strain

17% report high level of financial strain



More than

80% of Caregivers

Say they would like more information on services available to help them



24.1 Hours

Average Number of hours caregivers spend providing care each week.

Engage Caregiver -> Satisfied Clients & Improved Care

Organizations who invest in technologies like AI and Automation se

30%

Increase in Caregiver Engagement **30**%

Increase in Client Satisfaction 30%

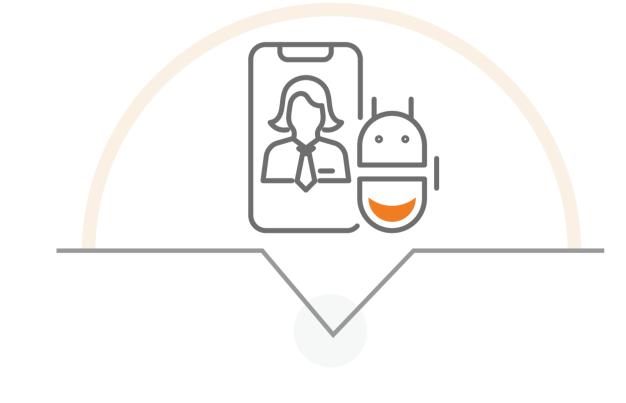
Improvement in Communication Rate with Caregivers

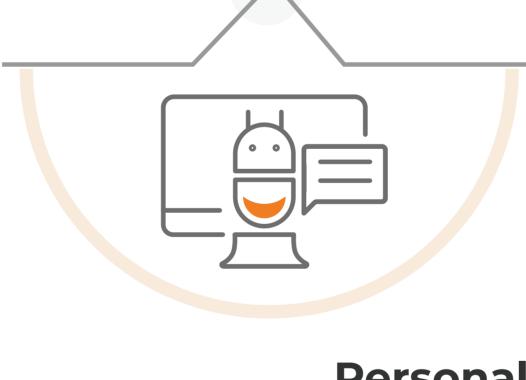
Benefits of Al Powered Caregiver Engagement

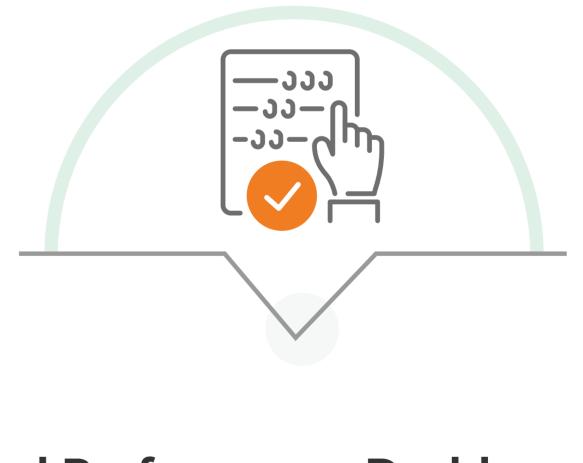
Seamless Communication

Al powered caregivers can-

- 1. Provide instant EVV updates
- 2. Answer routine questions3. Voice notes assistance to log notes







Digital Assistance for Caregiver 1. Resolution for service request for

- pay stubs & tax forms

 2. Generate automated reminders
- 3. Offer knowledge article assistance

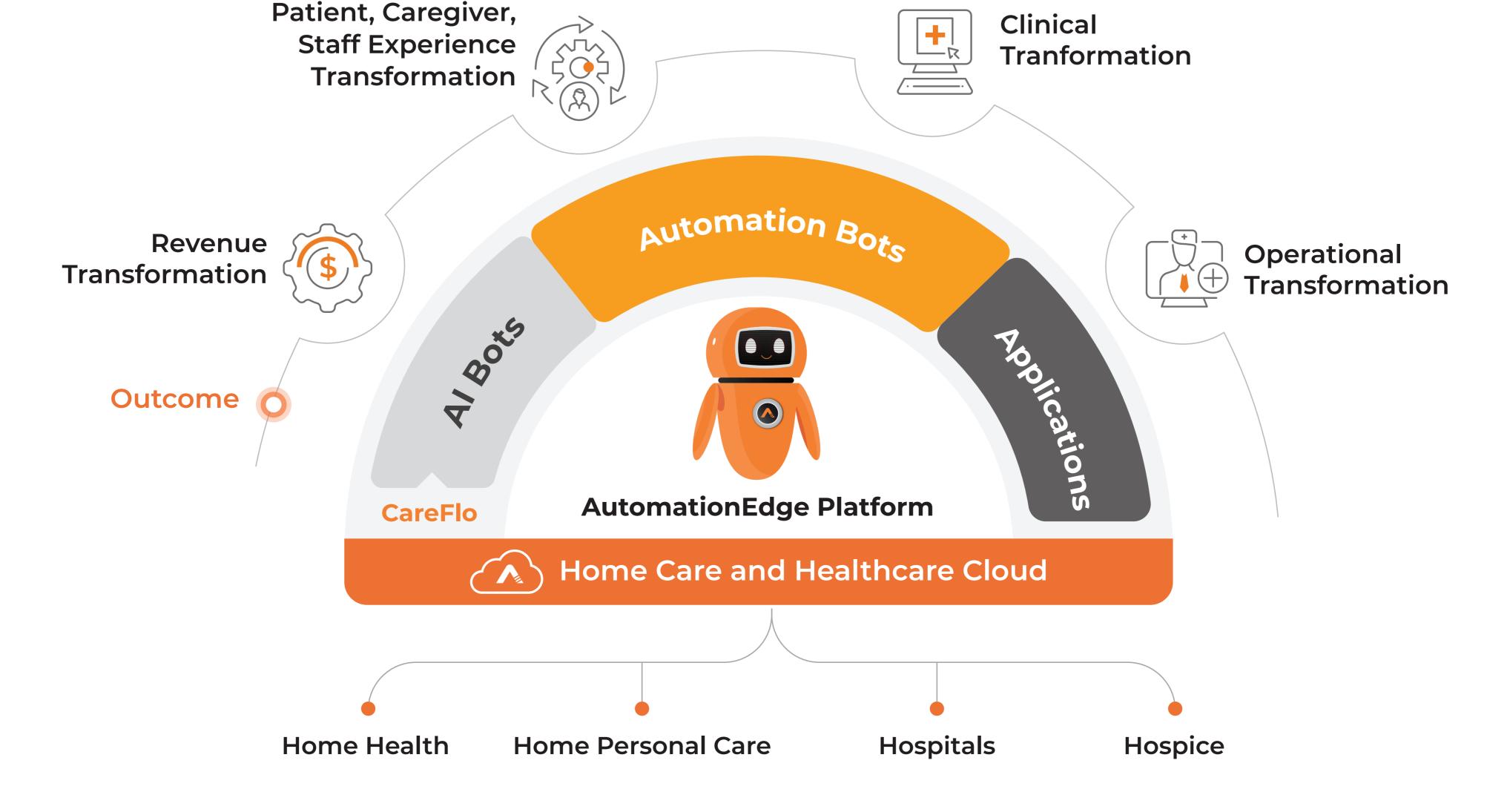
Personalized Performance Dashboard 1. Real-time update on caregiver

- performance

 2. Derconalized suggestion for in
- Personalized suggestion for improvement
 Access to EVV summary or missed shifts

What is AutomationEdge's Al and Automation Cloud for Home Care? The AutomationEdge Home Care Cloud is created using the AutomationEdge intelligent

automation platform. This platform and CareFlo connect smoothly with your current record-keeping systems, such as EMR, HR, and Payer systems,. This integration brings significant digital improvements to your agency, allowing you to expand and grow quickly. With AutomationEdge's AI and Automation Cloud you get-



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