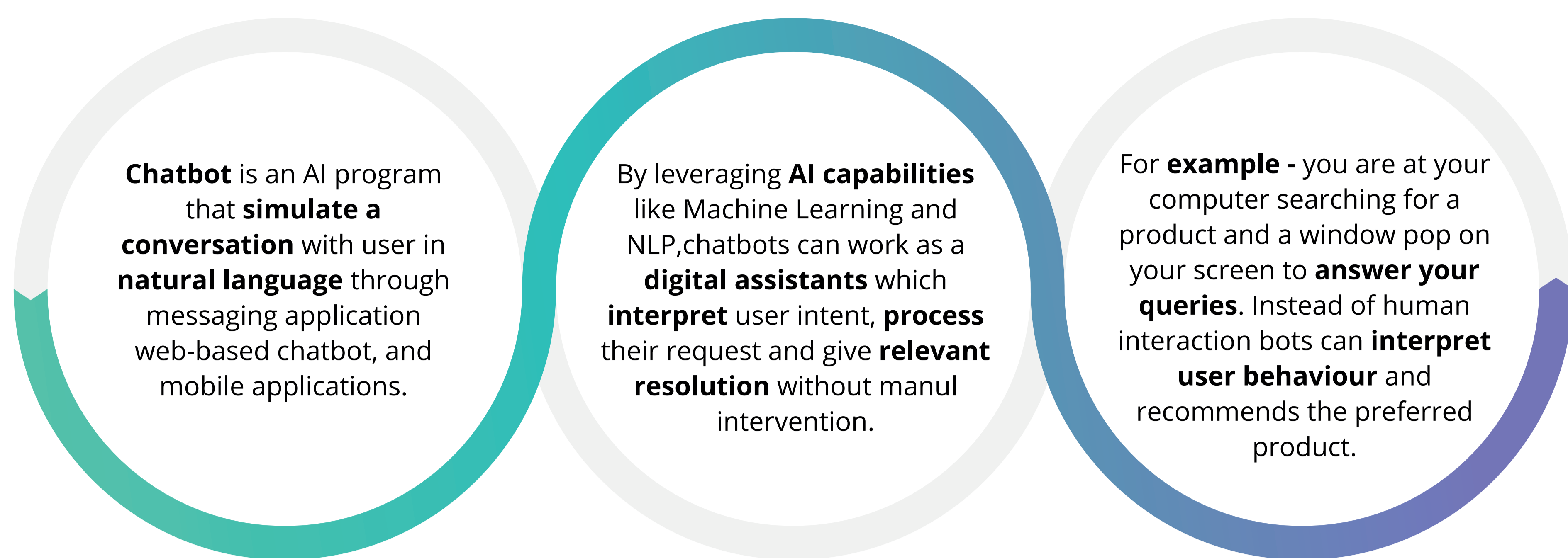
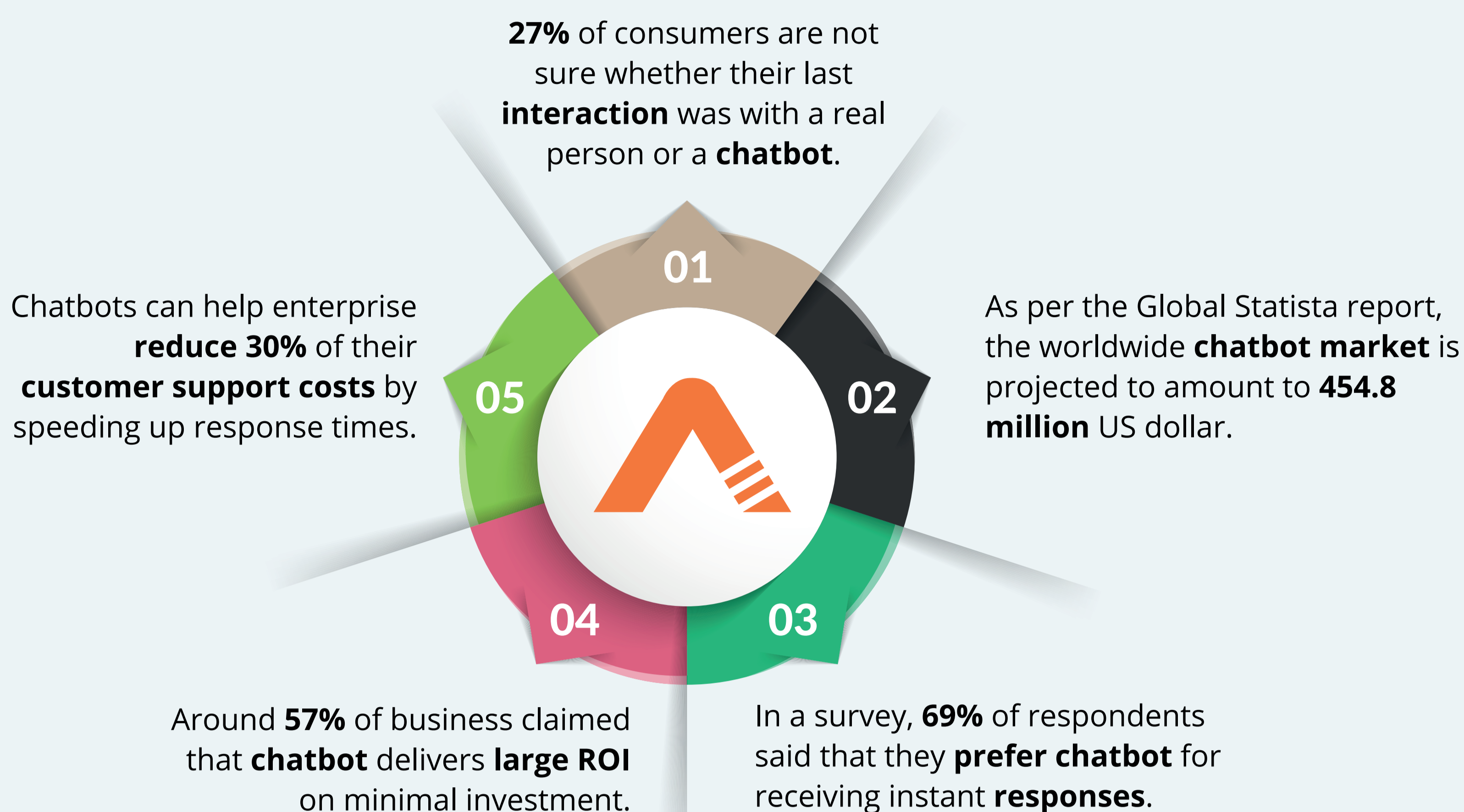


## Chatbot Automation



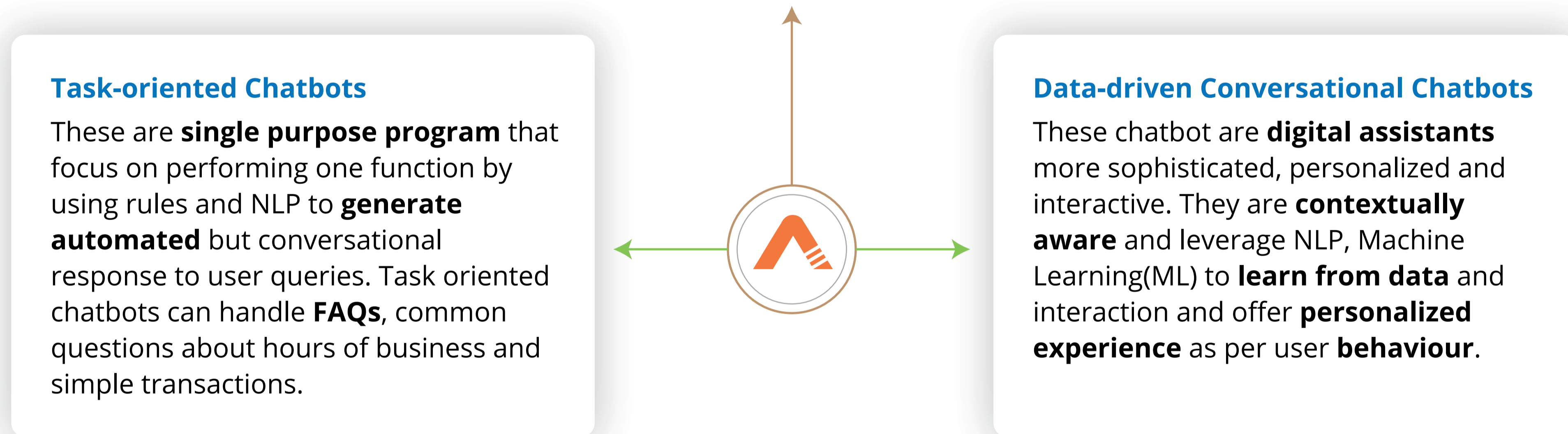
### Why should your business consider a Chatbot?



Reference  
<https://www.statista.com/statistics/1007392/worldwide-chatbot-market-size/>  
<https://www.cognizant.com/whitepapers/the-future-of-chatbots-in-insurance-codex4122.pdf>  
[https://www.accenture.com/\\_acnmedia/pdf-77/accenture-research-conversational-ai-platforms.pdf](https://www.accenture.com/_acnmedia/pdf-77/accenture-research-conversational-ai-platforms.pdf)  
<https://www.pwc.com/us/en/industry/entertainment-media/publications/consumer-intelligence-series/assets/pwc-botme-booklet.pdf>  
<https://www.ibm.com/blogs/watson/2017/10/how-chatbots-reduce-customer-service-costs-by-30-percent/>

### How do Chatbots work?

Drive by Automation rules and AI or cognitive technologies, chatbots process data to deliver responses to request of all kinds

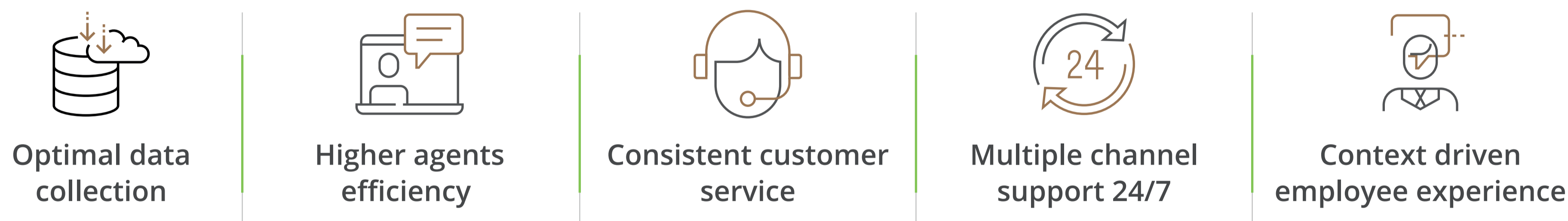


### AI Chatbot and Automation- It takes two to tango

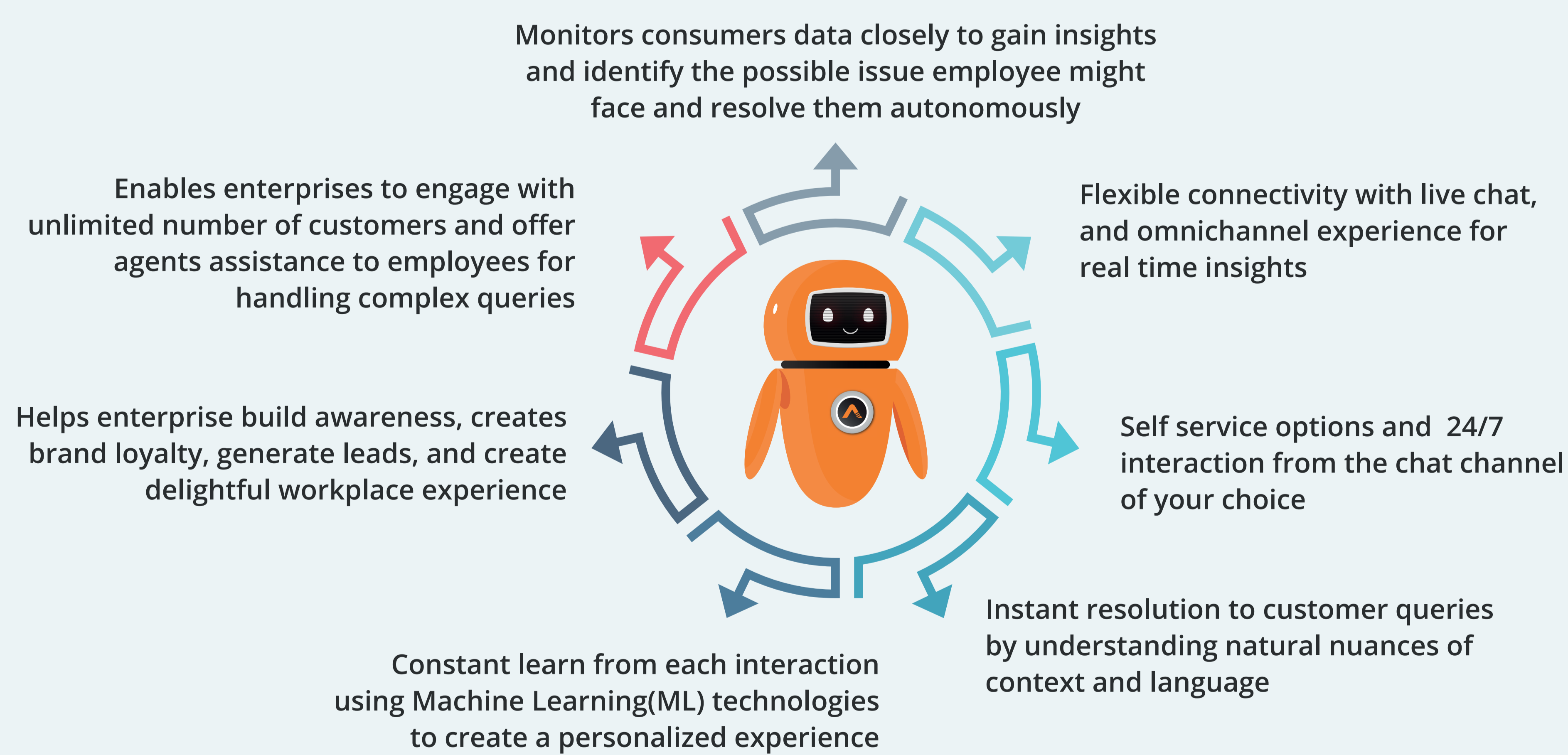
Who want to open a dozen of applications and enterprises systems each day? Want to give your people a **single pane window** for all their queries and instant resolution? Your answer is in **AI Chatbot + Automation**.

Using combination of AI chatbot and automation enable enterprises to **leverage** technologies like **Machine learning**, NLP, to uses existing information from multiple resources to give customer an **instant response** and resolution at their **preferred channel** and tone. Even if it saves them just **10 minutes** in an hour, it will a week full of hours for more complex and **innovative work**.

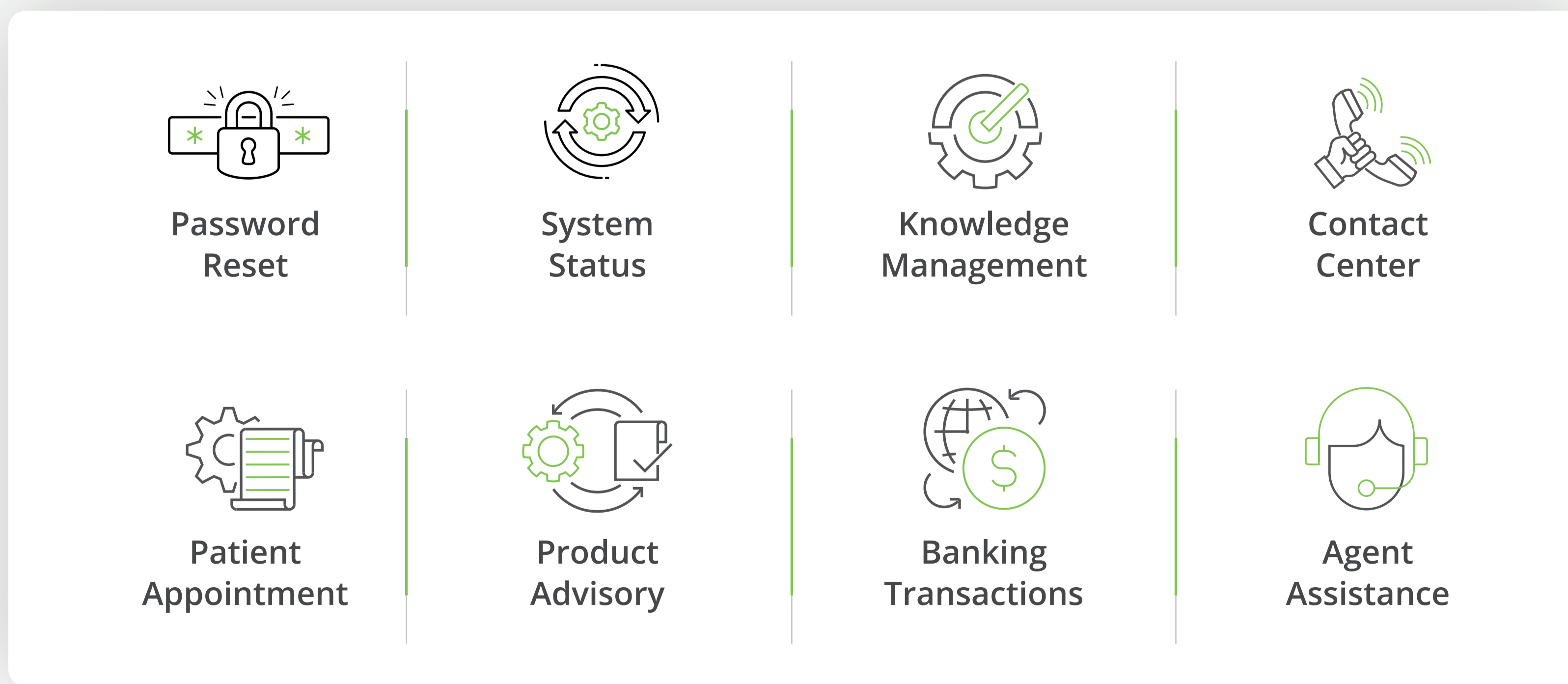
**AI Chatbot + automation** gives your organisation a major boost in



### The value chatbot brings to customers and business



### Chatbot Use Cases



### Why Choose AutomationEdge Conversational RPA?

#### Conversational RPA

AutomationEdge's Conversational RPA offers an end-to-end automation platform for more competent resolution with AI, RPA, and OCR.



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