

AI vs. Home Care Fraud:

How Smart Tech is Saving Agencies Millions

What if the real threat to your home care agency isn't burnout — but billing fraud?

While your team focuses on care, fraudsters exploit the system, draining Medicare funds and putting your agency at risk.

Home care should be about healing, not fighting hidden financial threats.

Common Types of Home Healthcare Frauds



Involving Prescriptions

- Forgery
- Diversion
- Doctor Shopping



By Patients

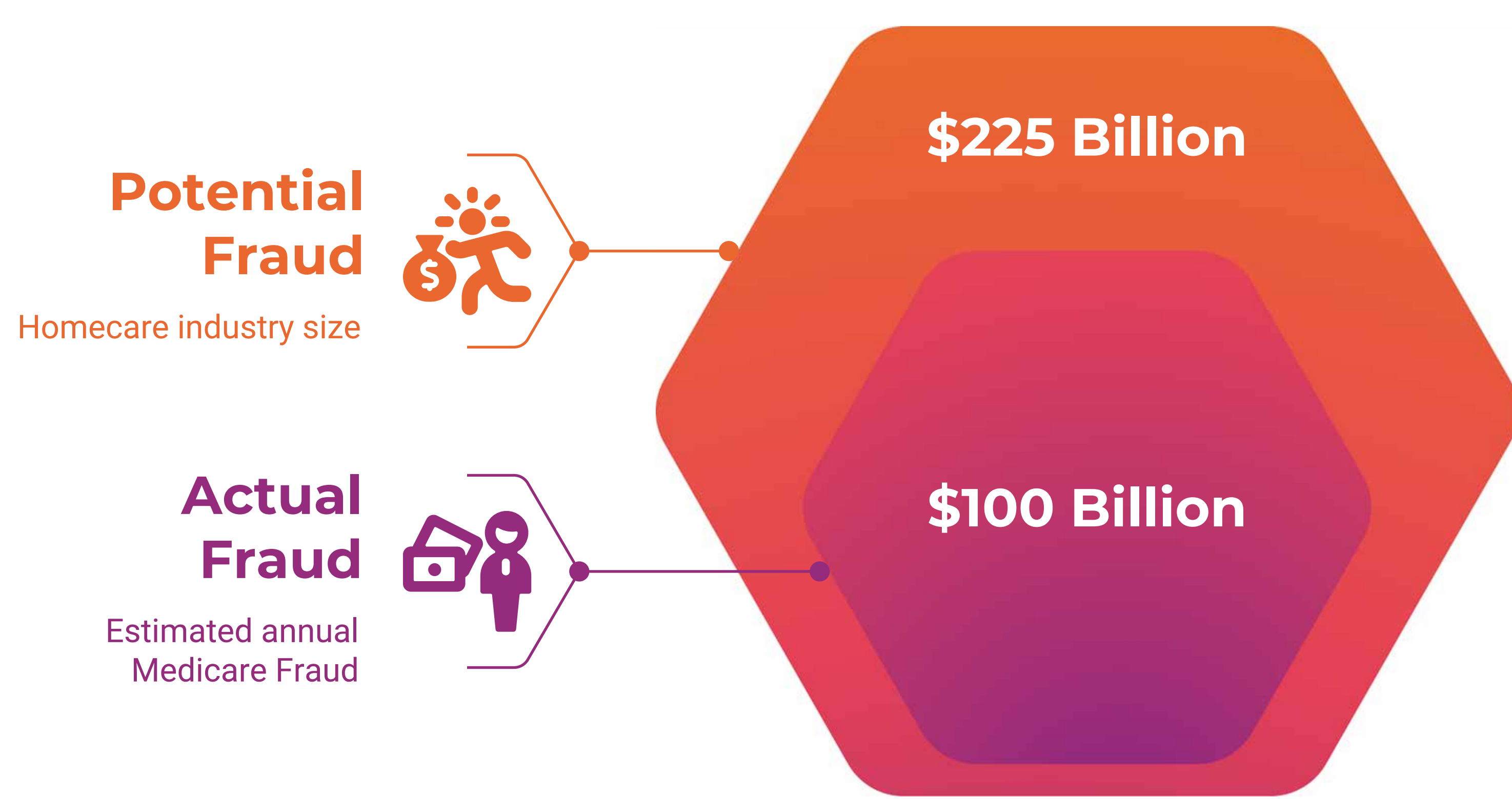
- Bogus Marketing
- Identity Theft
- Impersonating Professionals



By Medical Providers

- Double Billing
- Phantom Billing
- Unbundling
- Upcoding

Medicare Fraud in the US



Latest Home Healthcare Fraud Making Headlines

Texas Hospice Scam

A Texas provider was indicted in an \$87 million Medicare fraud scheme. They enrolled patients into hospice care who weren't terminal.

New York CDPAP Concerns

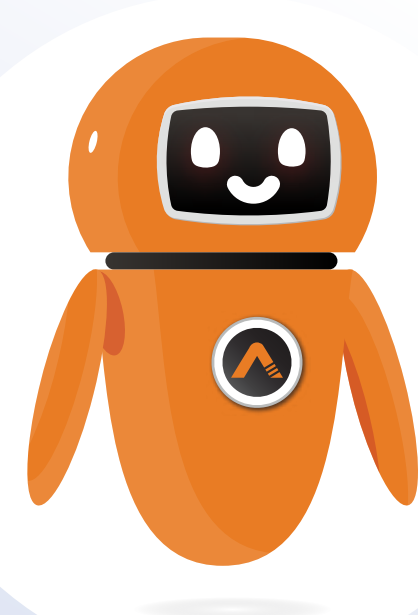
The \$9 billion Consumer Directed Personal Assistance Program is under investigation for billing fraud, wage theft, and improper patient placements.

Massachusetts Meltdown

Arbor Homecare Services was caught in a \$100 million scam, billing for unprovided services and forging caregiver documentation.

Meet Your Digital Detective

AI Fraud Detection in Home Care



Detecting caregiver fraud with AI isn't futuristic — it's happening now in smart, forward-thinking home care agencies. By harnessing the power of machine learning, natural language processing, and predictive analytics, AI fraud detection tools are transforming how agencies spot and stop fraud before it happens.

6 Ways AI Help in Fraud Detection for Home Care

1

Real-Time Eligibility Verification

Instantly checks patient eligibility to prevent unauthorized services.

2

Automated Compliance Management

Ensures adherence to coding rules and accurate documentation.

3

Audit-Ready Documentation

Prepares structured records for audits, saving time and resources.

4

Referral Source Risk Scoring

Identifies and flags suspicious referral patterns to prevent fraud.

5

Billing Red Flag Detection

Detects and flags billing anomalies to prevent financial fraud.

6

Medicare Fraud Detection

Monitors caregiver activities to prevent fraudulent claims.

AutomationEdge CareFlo AI to Maintain Your Compliance in Home Care

Characteristic	Referral Intake Bot	EVV Compliance Bot	Policy Verification & Billing Bots
Function	Scans referral documents	Monitors visit clocking activity	Checks authorization and coverage
Benefit	Faster review and EMR integration	Ensures EVV compliance	Strong fraud prevention
Detection	Flags inconsistencies in referrals	Detects overlapping shifts	Monitors billing trends for anomalies

Book a Free Demo | Start Fraud-Free Care Today