

Mastering EVV Compliance:

A Complete Guide for Home Care Agencies

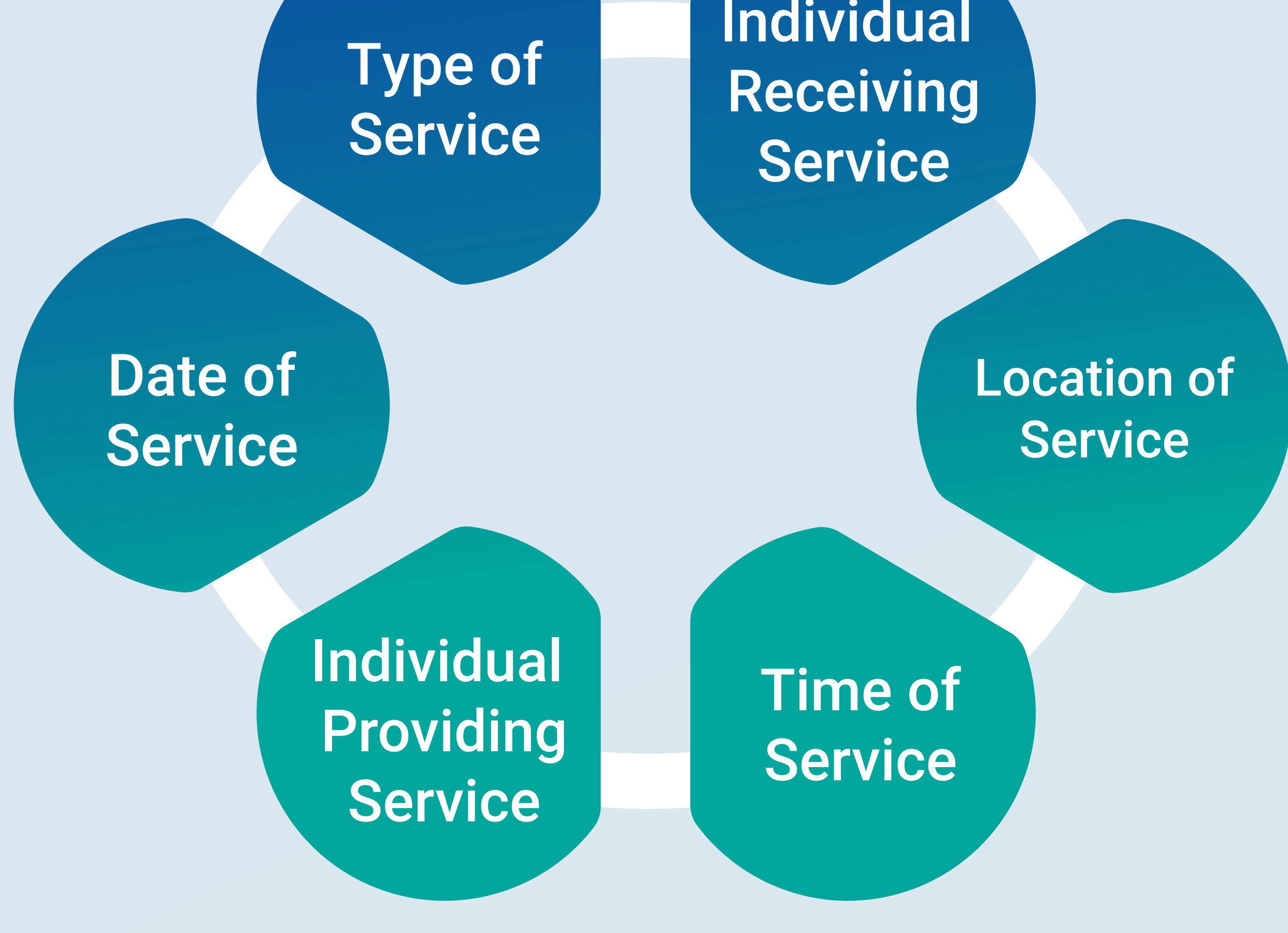
By 2025, all home care providers must electronically verify patient visits or face strict Medicaid penalties. With constantly changing, state-specific EVV rules, maintaining full compliance is more challenging than ever.

- ◆ 37 of 51 states are PCS-compliant
- ◆ 44 states meet HHCS compliance mandates
- ◆ Most enforce an 85% compliance threshold

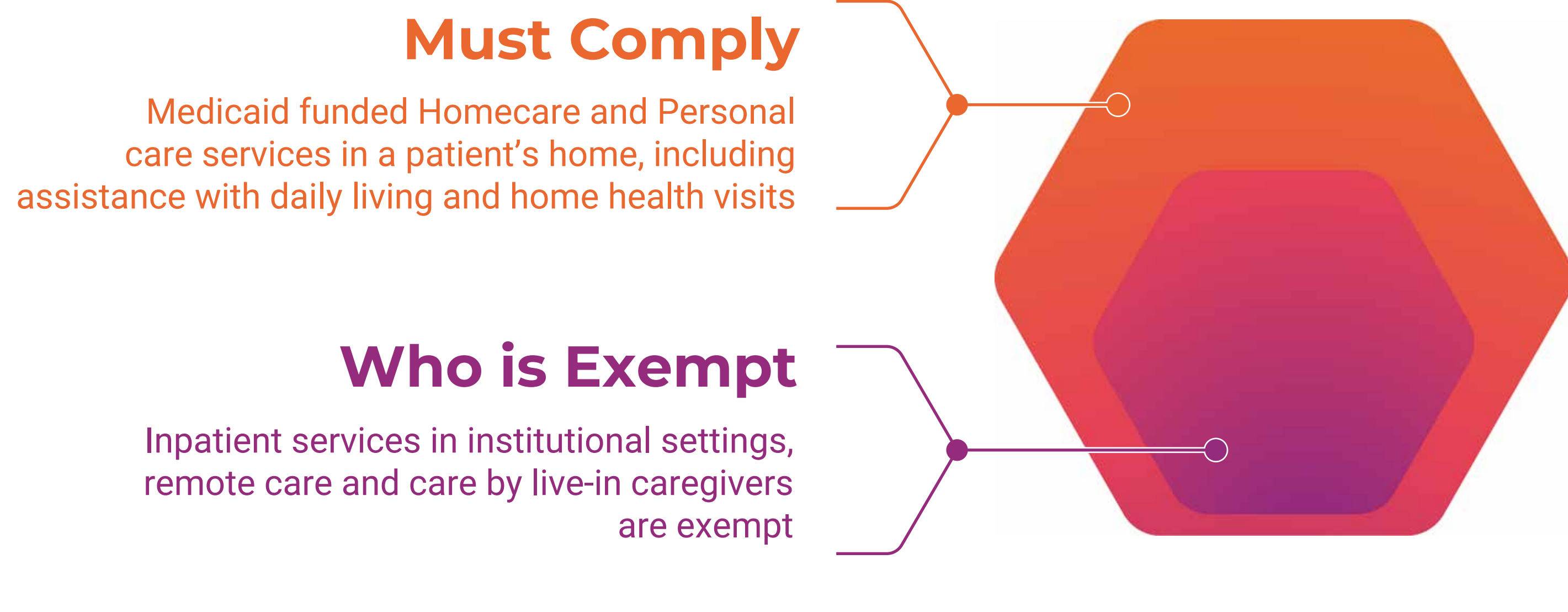
What is Electronic Visit Verification?

The 21st Century Cures Act mandates Electronic Visit Verification (EVV) to enhance accountability and reduce fraud in Medicaid-funded care. Personal Care Services (PCS) had to implement EVV by January 1, 2020, while Home Health Care Services (HHCS) faced a deadline of January 1, 2023.

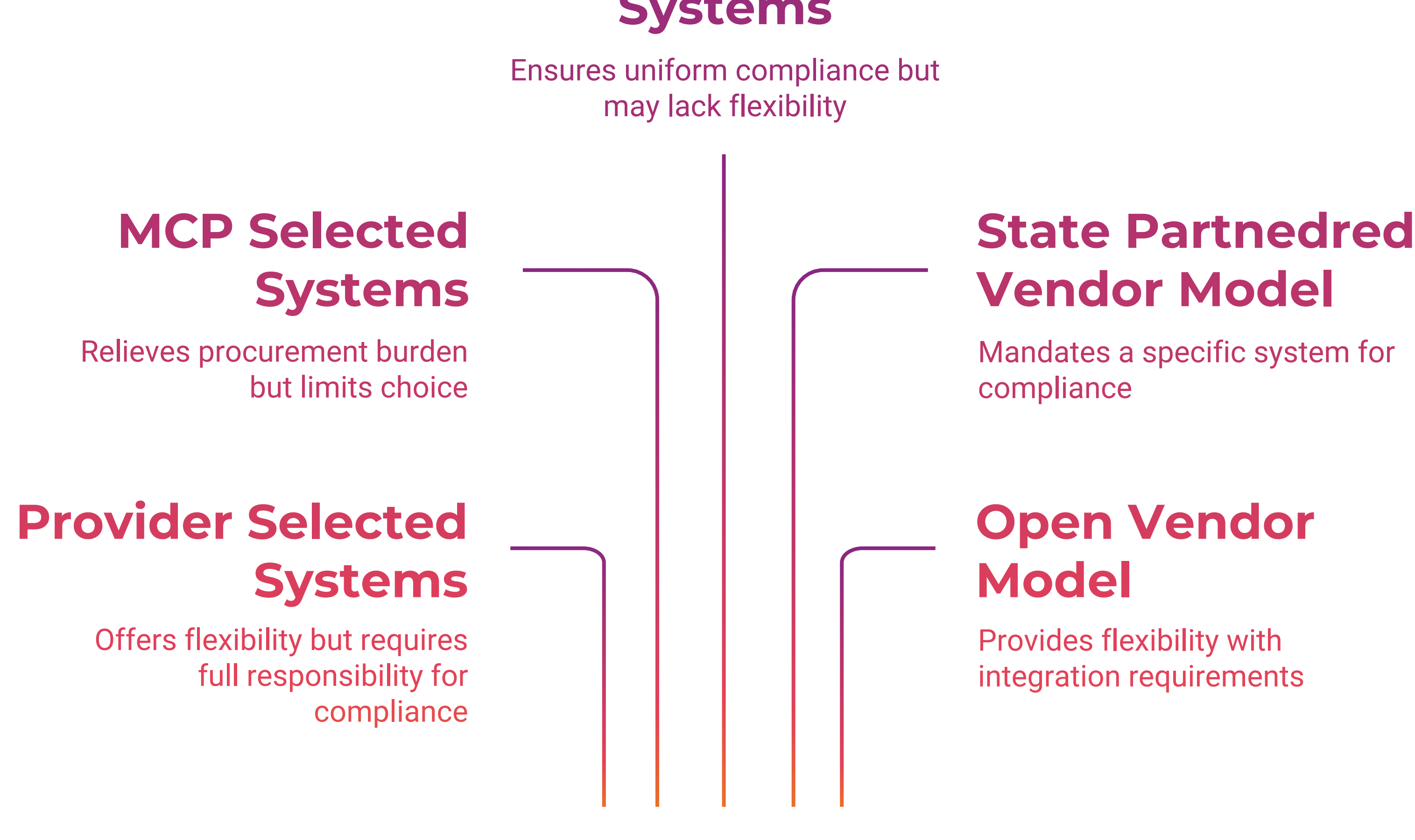
Essential Data Elements for EVV Systems



Who Must Comply vs Who is Exempt from EVV Requirements



Understanding State Specific EVV Requirements

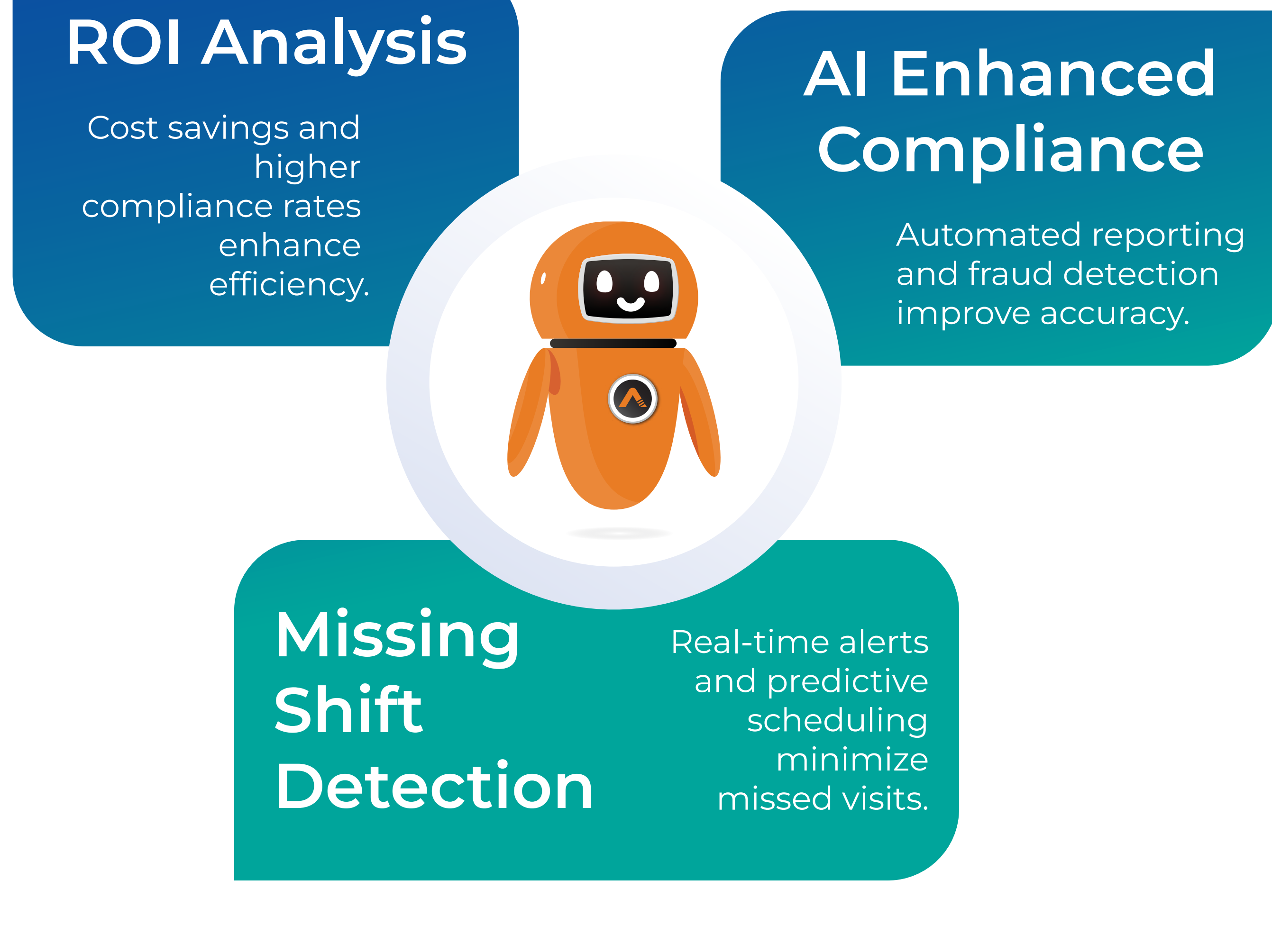


Failure to meet these requirements exposes providers to steep federal penalties, including up to a 1% reduction in the Federal Medical Assistance Percentage (FMAP).

Implications for Agencies in Maintaining EVV Compliance

- Geographic Challenges**
Rural connectivity, tribal coordination, and border state language needs impact EVV.
- Industry-Specific Needs**
Energy, gaming, and maritime sectors require specialized EVV workflows.
- Cultural Considerations**
Multi-language support, population density, and seasonal workers affect EVV implementation.

AI in Home Health Compliance

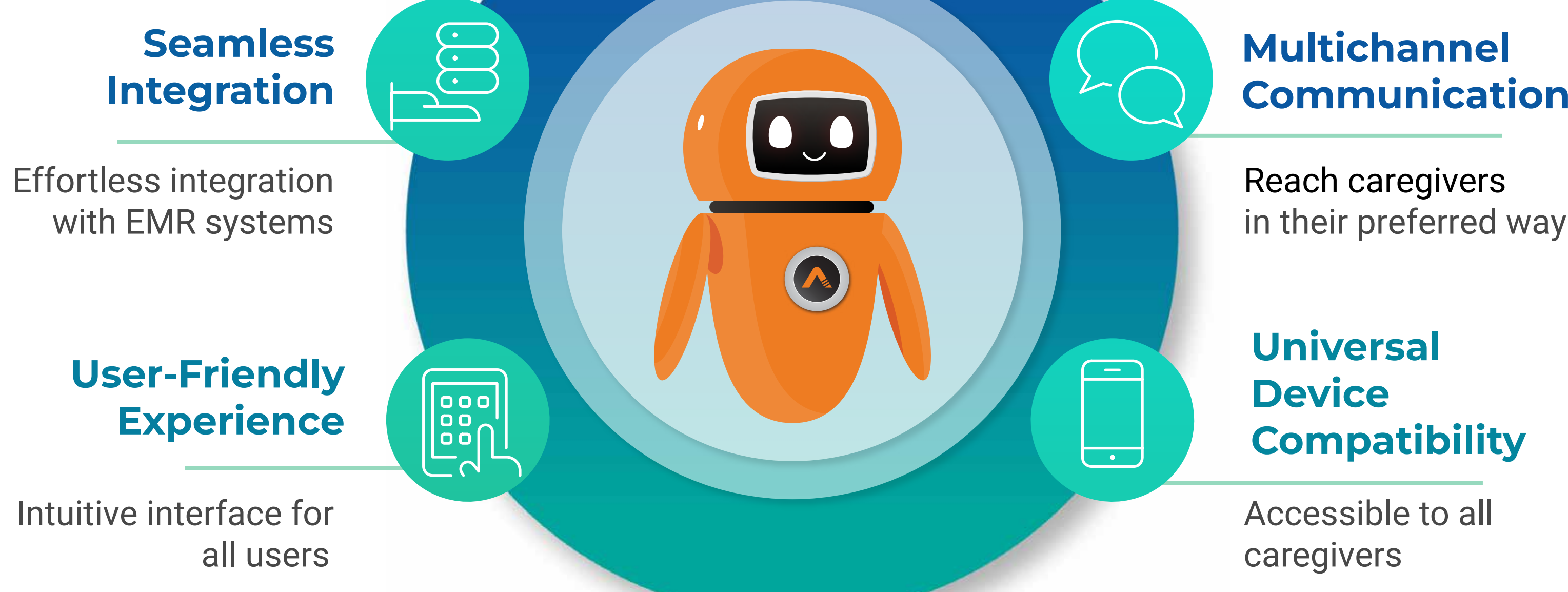


Leveraging AI-driven automation, home care agencies reduced manual workloads by 90%, automated 100+ real-time alerts and follow-up interactions, and ensure efficient, accurate EVV compliance while minimizing the risk of errors and missed visits.

Best Practice for Achieving EVV Compliance in Home Care

- Phased Rollouts**
Begin with pilot programs to test the system in a small region.
- Onboarding Integration**
Integrate EVV training into the onboarding process for caregivers.
- Vendor Partnerships**
Choose a vendor that offers strong technical support and compliance understanding.
- Avoid Pitfalls**
Be aware of common mistakes to address them proactively.
- Continuous Optimization**
Monitor compliance rates and update technology to stay ahead.

AutomationEdge EVV Update CareFlo AI Key Features



See How Easy EVV Compliance Can Be – Request Your Personalized Demo.