

# Mastering EVV Compliance:

### A Complete Guide for Home Care Agencies

By 2025, all home care providers must electronically verify patient visits or face strict Medicaid penalties. With constantly changing, state-specific EVV rules, maintaining full compliance is more challenging than ever.

- 37 of 51 states are PCS-compliant 44 states meet HHCS compliance mandates
- Most enforce an 85% compliance threshold

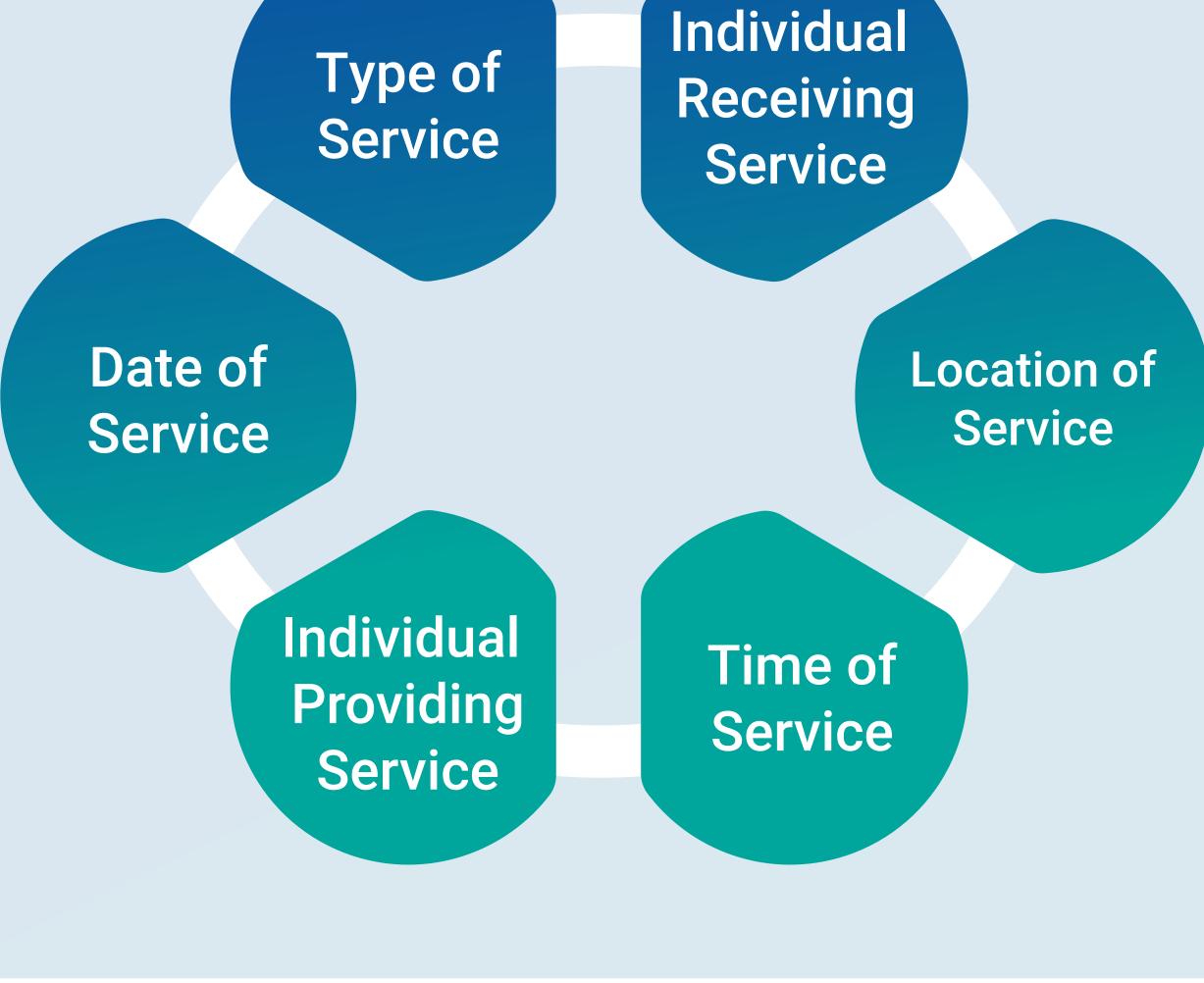
### **Electronic Visit Verification?** The 21st Century Cures Act mandates Electronic Visit

What is

Verification (EVV) to enhance accountability and reduce fraud in Medicaid-funded care. Personal Care Services (PCS) had to implement EVV by January 1, 2020, while Home Health Care Services (HHCS) faced a deadline of January 1, 2023. **Essential Data Elements** 

# Individual

for EVV Systems



### VS Who is Exempt from EVV Requirements **Must Comply** Medicaid funded Homecare and Personal

Who Must Comply



### **State Operated Systems** Ensures uniform compliance but may lack flexibility

State Specific EVV Requirements



**State Partnedred** 

Mandates a specific system for

Vendor Model

compliance

**Provider Selected Open Vendor Systems** Offers flexibility but requires Provides flexibility with full responsibility for integration requirements compliance Failure to meet these requirements exposes providers to steep federal penalties, including up to a 1% reduction in the Federal Medical Assistance Percentage (FMAP).

Implications for Agencies in Maintaining EVV Compliance

Geographic

Challenges

Rural connectivity, tribal

coordination, and

border state language

needs impact EVV.

**MCP Selected** 

Relieves procurement burden

**Systems** 

but limits choice

ROI Analysis

higher

enhance

efficiency.

Cost savings and

compliance rates

### Considerations Multi-language support,

Industry-Specific

Needs

Energy, gaming, and

maritime sectors

require specialized EVV

workflows.

Al Enhanced

missed visits.

Compliance

Automated reporting

and fraud detection

improve accuracy.

### Missing Real-time alerts and predictive scheduling minimize Detection

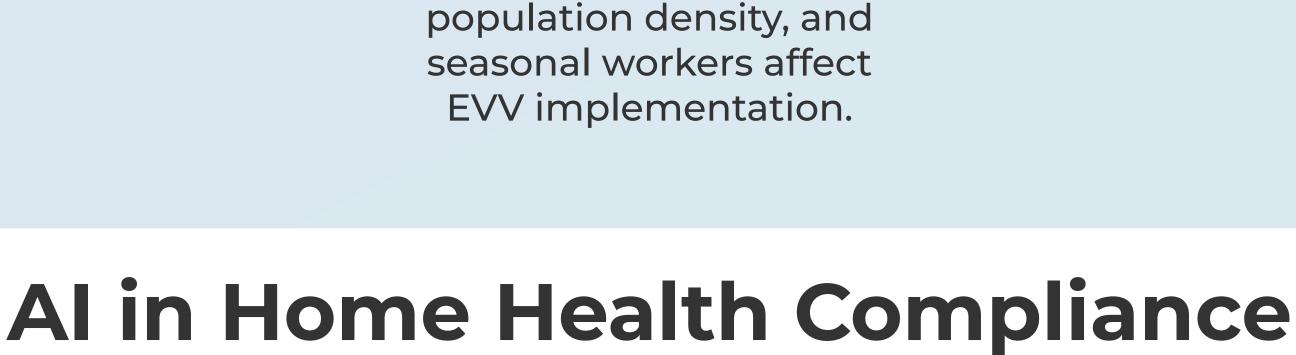
risk of errors and missed visits. **Best Practice for** Achieving EVV Compliance

### **Avoid** Vendor **Pitfalls Onboarding Partnerships** Be aware of common mistakes **Integration** Choose a vendor to address them that offers strong **Integrate EVV** proactively. technical support training into the and compliance onboarding

understanding.



See How Easy EVV Compliance Can Be – Request Your Personalized Demo.



Cultural

## Leveraging Al-driven automation, home care agencies reduced manual workloads by 90%, automated 100+ real-time alerts and follow-up interactions, and ensure efficient, accurate EVV compliance while minimizing the

process for

caregivers.

Phased

Rollouts

**Begin with pilot** 

the system in a

small region.

programs to test



AutomationEdge EVV Update CareFlo Al Key Features

**Continuous** 

**Monitor** 

ahead.

and update

**Optimization** 

compliance rates

technology to stay

all users caregivers