



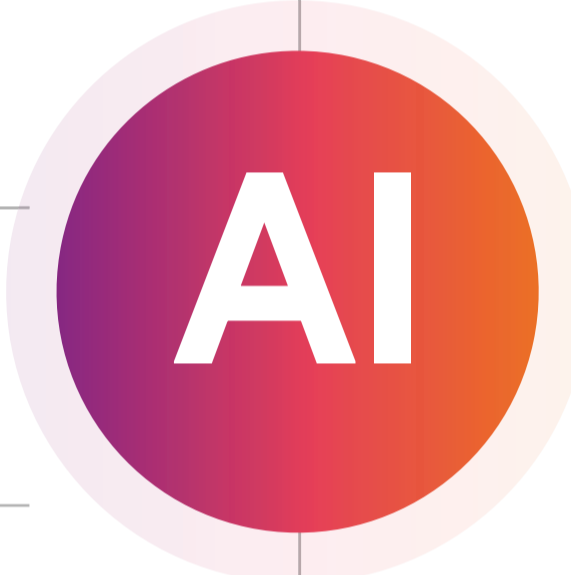
Manual vs AI Claims Processing: From Delays to Real-Time Decisions

Insurance claims processing is undergoing a major shift as manual systems struggle to keep up with speed and accuracy demands. In fact, AI-enabled claims automation can reduce resolution time by up to 75% and significantly lower operational costs. This highlights the growing gap between traditional and modern claims systems. As insurers move toward automation, the focus is shifting from delayed processing to real-time, intelligent decision-making. This infographic explores how AI is transforming claims from inefficiency to impact.

Why Shift to AI in Claims Processing?

Manual processes create delays, errors, and inefficiencies that impact both cost and experience. AI-powered automation is bridging this gap by enabling faster, smarter, and more scalable claims operations.

Traditional Claims Processing	AI-Powered Claims Automation
<p>Before AI</p> <ul style="list-style-type: none"> Processing takes days or even weeks High chances of manual errors Limited scalability with workforce dependency Fraud detection is reactive and delayed Poor customer experience due to lack of visibility 	<p>After AI</p> <ul style="list-style-type: none"> Processing completed in minutes or hours High accuracy with minimal errors Scalable operations without increasing workforce Proactive fraud detection using AI Real-time updates and improved customer experience

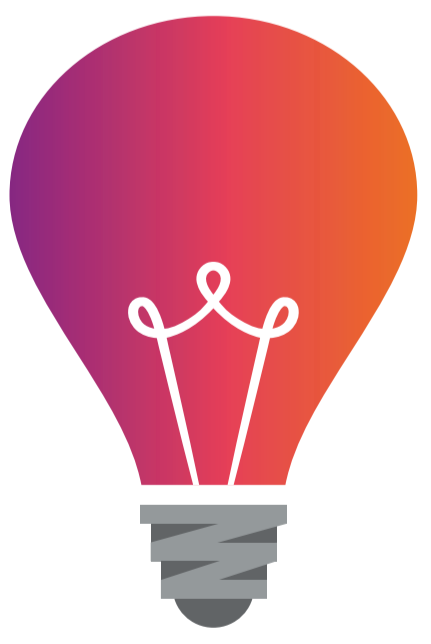


Quick Impact Strip

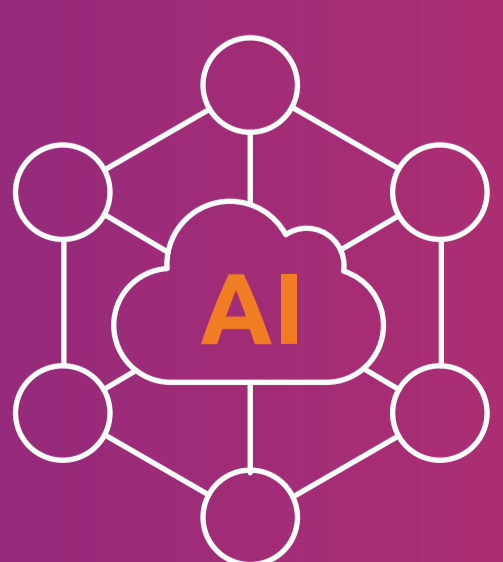


- » **Speed:** Days → Minutes
- » **Accuracy:** Error-prone → High accuracy
- » **Scalability:** Limited → Scalable
- » **Fraud Detection:** Reactive → Proactive
- » **Customer Experience:** Delayed → Real-time

Quick Insight Box



- » AI-enabled claims processing reduces resolution time by 75% (from 30 days to 7.5 days)
- » Operational costs drop by 20–30% per claim, while adjuster capacity increases by 25–35% with automation
- » Cost per claim decreases by 30–40%, dropping from \$40–60 to \$25–36 with AI adoption
- » Over 82% of insurers worldwide adopted AI-driven claims processing in 2025
- » Automated systems can process 50,000+ claims per hour with 90% accuracy
- » Claims triage automation reduces handling time by 60% and costs by 50%



Upgrade Your Claims Process with AI

Move from manual inefficiencies to intelligent, real-time claims automation

[Explore Claims Automation](#)