

Summarize Automate Dominate

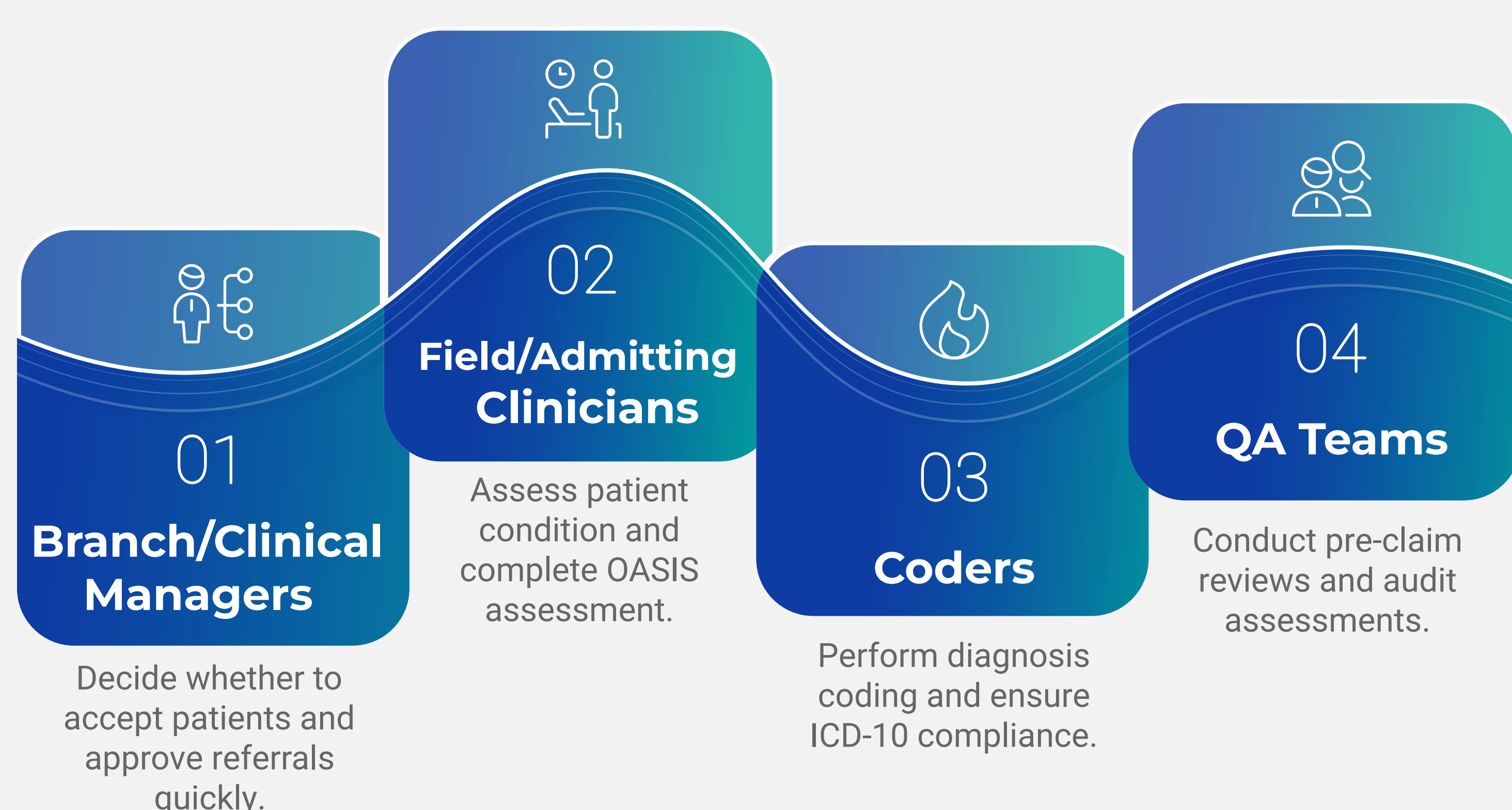
The Referral
Makeover
Home Care
Needed

Referrals are the heartbeat of every home care agency — the critical starting point of a patient's journey from hospital to healing at home. But if your referral intake process is slow, incomplete, or disorganized, it can lead to care delays, compromised outcomes, and added strain on your already overburdened teams.

What is Referral Summarization in Home Care?

Home care Referral Summarization involves pulling out and highlighting the most important patient details from long and often complex referral documents — which can run anywhere from 30 to over 100 pages. This includes critical information like medical history, diagnoses, medications, functional abilities, and face-to-face encounter notes. But it's not just about scanning PDFs — it's about delivering the right information to the right person, exactly when they need it.

Behind the Scene Role & Workflow



The High Cost of Inefficiency in Home Care Agencies

70 Minutes
per Referral Packet

Time spent reviewing lengthy referral packets

10 Hours
Spent on Reviews

Time spent by coordinators on daily reviews

76 %
Referral Rejection Rate

High rejection due to documentation issues

350 Pages
Reviewed Daily

Intake coordinators handle extensive paperwork

How AI-Powered Referral Summarization Fast-Tracks Patient Care

Document Automation

AI tools can instantly extract and organize document so that clinicians can focus on patients, not paperwork. It

- Extracts key info like diagnoses, meds, procedures, allergies
- Transforms cluttered PDFs into clean, structured summaries
- Delivers the right data, at the right time — instantly

Smart Decision Making

With AI tools, agencies can automate

- Identification of primary diagnosis for accurate NOA submission
- Detection of Face-to-Face (F2F) documentation to meet deadlines
- Recognition of homebound indicators like ADL & mobility limitation
- Flag recent hospitalization & readmission

Offer Speed to Urgency of Care

AI solution speed up referral processing by-

- Automatically reviewing lengthy referral documents
- Flags data like diagnoses, eligibility and F2F notes
- Accelerate intake decision

Better Coding

AI solution speed up referral processing by-

- Suggests initial ICD-10 and combination codes
- Aligns documentation with PDGM guidelines
- Reduces risk of claim denials
- Speeds up revenue cycles

Seamless Integration

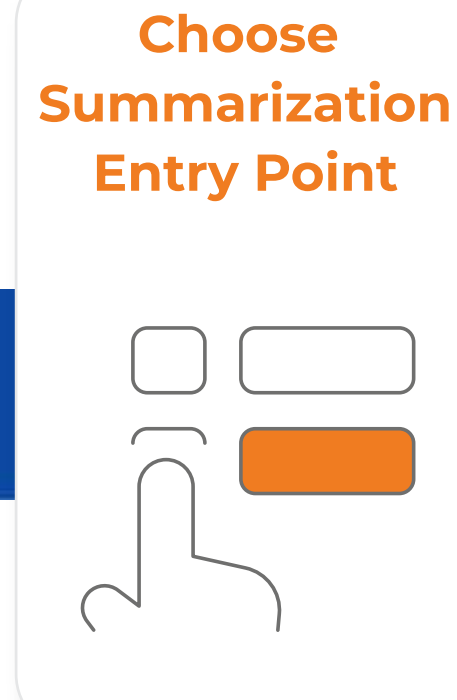
AI-powered referral summarization tools enable-

- Faster, clearer handoffs between intake and admitting teams
- Improved communication across care staff
- A direct, simplified path from referral to plan of care

AutomationEdge CareFlo Referral Summarization Process

Select either the CareFlo App or standalone App to start.

Choose Summarization Entry Point



Upload Referral File
Upload the referral document for processing.

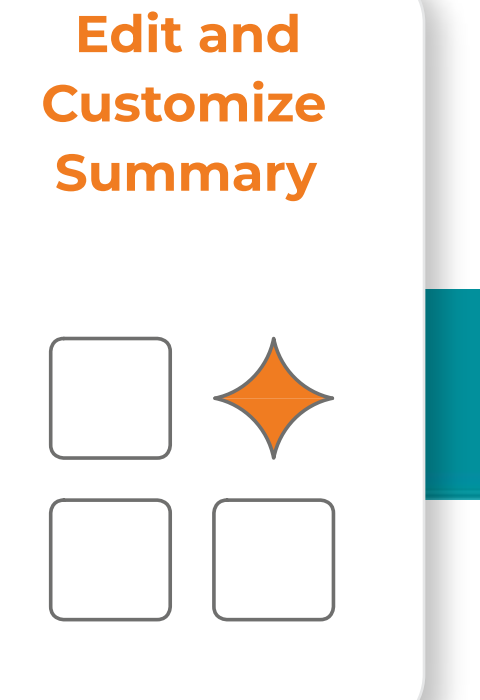
AI-Powered Summarization
AI parses and extracts data to create a summary.



View Referral Summary
Access the structured summary with patient information.

Modify the summary to meet specific needs.

Edit and Customize Summary



[Request a Demo](#)