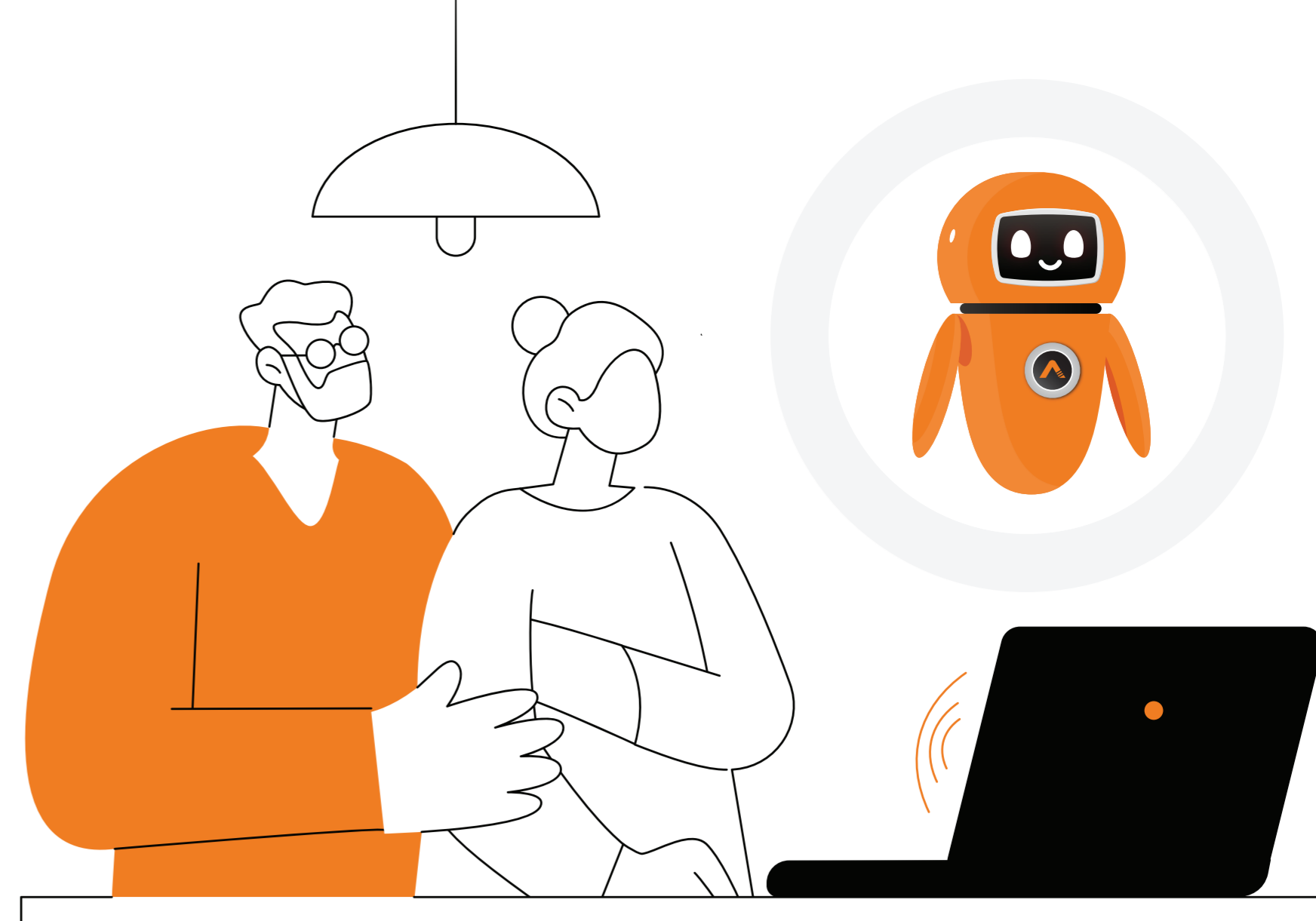


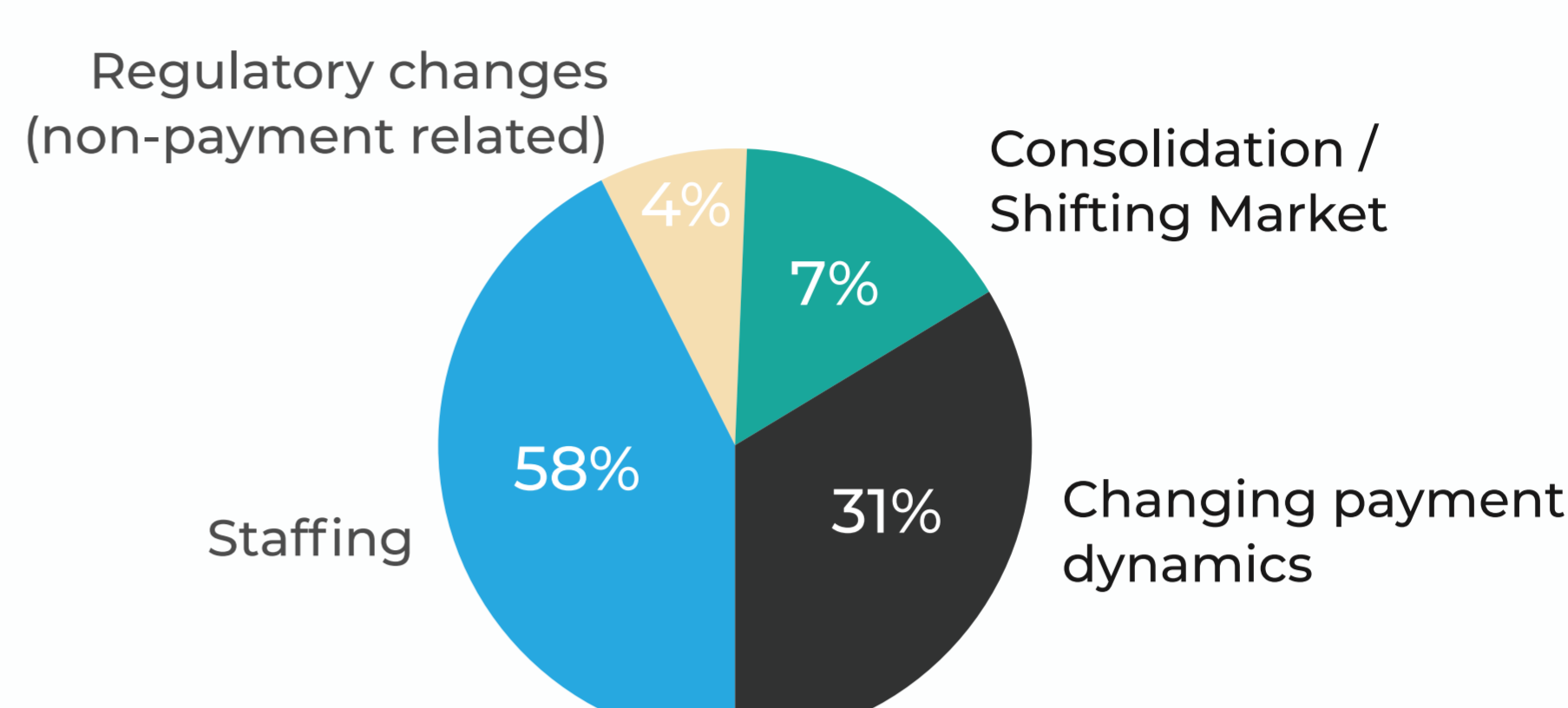
Top 5 Automation Solutions in Home Care



According to AARP report, 77% of adults over 50 want to remain in home as they age. And this demand for home and community-based care will continue to grow due to the preference of the elderly populations to age at home. By 2030, the home care industry is projected to grow to \$156.28 billion and this will give rise to the more adoption of home care service. Even with this increasing demand home care agencies are in struggling to offer value home care experience.

Challenges Home Care Agencies are Facing while Delivering Value Homecare

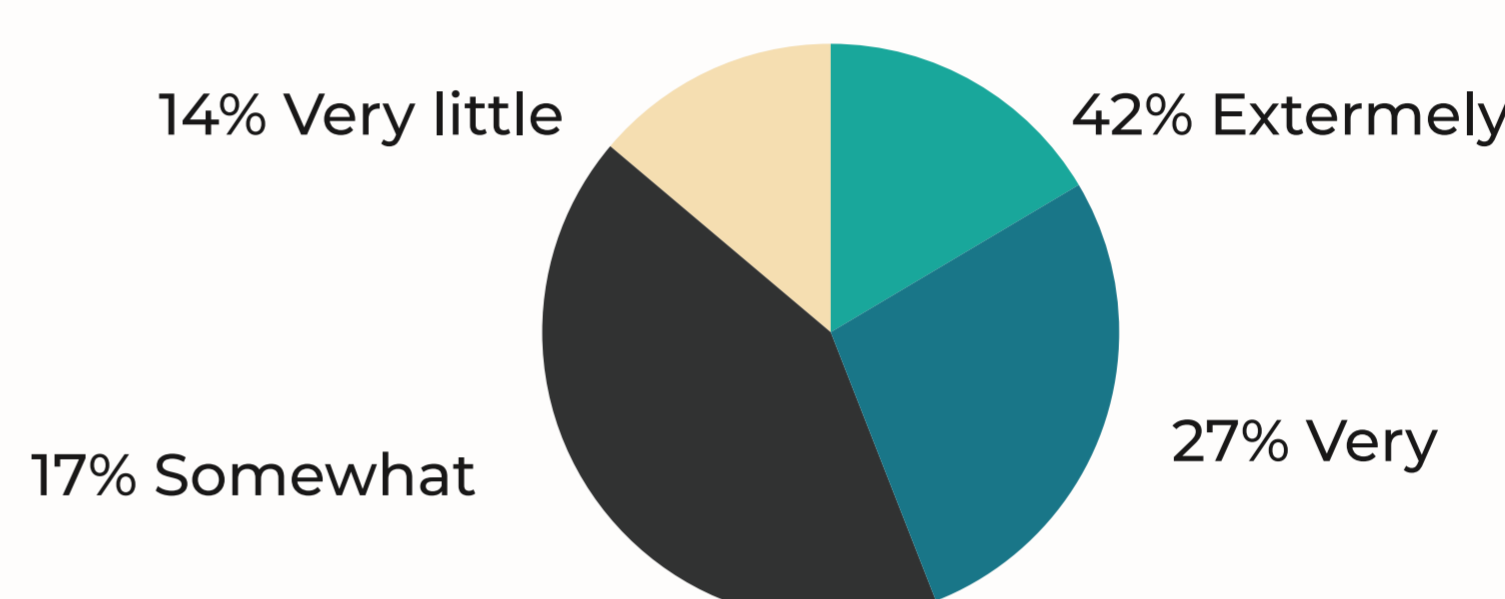
As per HHCN Report 2024, Staffing is the greatest challenge for home care agencies with recruiting and retention being a key area of focus. For 53% of home care agencies recruiting and retaining staff is the greatest staffing challenge



- Source- Home Based Care Survey Report 2024

High referral rejection rate is another challenge that home care agencies struggle with due to manual management of upcoming referral from referral portal, faxes and mails.

To what degree have you seen delayed/poorly managed care transition of patients negatively impact patients/care recipients?



- Source- Forcura

Around 40% of caregivers are in high administrative burden due to increased hour of works.

Top 5 Automation Solutions for Improving operational Efficiency and Profitability

Considering the challenges faced by home care providers, automation solutions are perfect fit for enhancing caregiver efficiency as well as increasing revenue growth. Automation solutions run tasks independently without much human input and enable caregivers and home care agencies to focus on client care. Top automation solution for home care are-



EVV Update

Ensure accurate tracking of caregiver visits through automated EVV update process. Caregivers often miss to clock in/out and enter the service provided to the patient. Instead of the administrative team engaging in follow-ups with caregivers and patients, bots can connect with both through SMS/Call options to record their inputs and update in the system



Referral Intake

Boost referral intake and increase your agency growth with automated solution. Instead of manually going through referral portal, emails and faxes, referral automation solution help agencies with patient data extraction and entry, referral form processing, appointment scheduling, insurance verification, and notification to patients.



Caregiver Point System Dashboard

Reward and retain your caregivers with an automated point system for incentives, rewarding positive behaviour, and increasing the caregiver's satisfaction. AI and automation solution can connects to different sources of data to provide live dashboards which helps providers to improve hiring percentages, reporting, and tracking capabilities.



Client Engagement

Facilitate seamless communication between clients and home care agencies with automated notification and updates. This enable clients to get real-time notifications on medication schedules, appointments, and updating caregiver visit details to home care agencies.



Caregiver Engagement

Enhance your caregiver experience by offering them immediate assistant for EVV update, tracking client details and getting resolution for their service request on W2 pay form and invoices. Using automation, you can also provide access to schedules, and performance data to caregivers and improves communications and visibility of available shifts.

Why Choose AutomationEdge CareFlo for Homecare?

Flexible software to work with any EMR or State Aggregator

No need of a smartphone to respond to CareFlo EVV bot

Multilingual communication (English, Russian, Spanish, Arabic, etc)

Superfast processing of hundreds of conversations

Job satisfaction benefits and compensation

90% turnaround time reduction in manual process