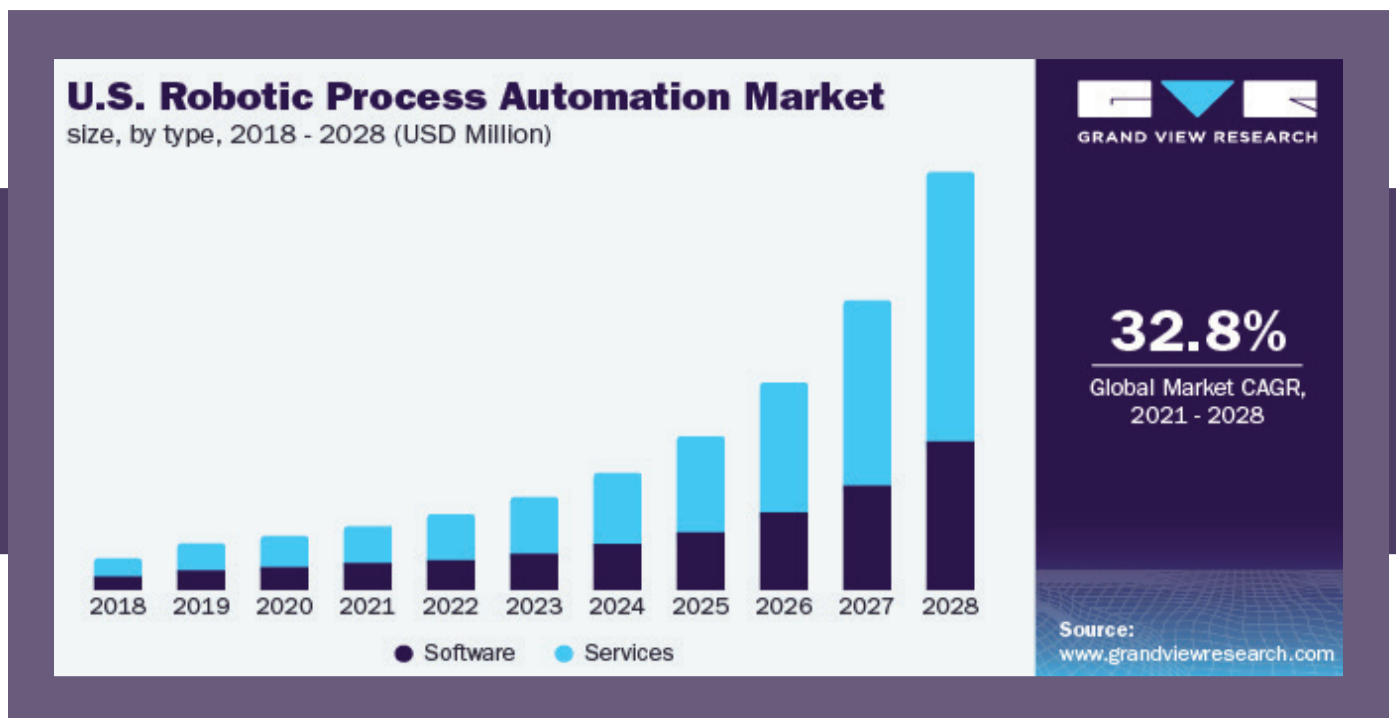


Top 5 RPA Trends to Look for in 2022

The global RPA market is expected to grow at a compound annual growth rate of 32.8% from 2021-2028



RPA by Numbers 2022 and beyond



Forrester Research predicts that new entrants and platform will inhibit RPA growth by 10%



As per **Deloitte Global Survey**, Around **51%** of organisations planning to implement **OCR** and **AI** to support their automation strategy



As per **Everest group**, Top performers earned nearly **4x** of their investments.

Top 5 RPA Trends to watch out in 2022

Trend #1

Rise in RPA Center of Excellence (CoE)

RPA CoE is on rise to limit the RPA maintenance and support cost due to large no. of automatable processes within organisation. RPA CoEs helps organisation-



Develop an RPA strategy



Decrease maintenance Cost



Monitor and Track Performance

Semantic Automation

Trend #2

Semantic Automation uses human logic to derive meaning from unstructured or structured data by leveraging **AI technologies** like NLP and Machine Learning(ML) to produce resolution. With semantic automation in RPA organisation can-



Understand Procedures



Collect and Process Data



Free up developers time



Make RPA scalable

Trend #3

Surge in Low Code/No Code

With pre-designed workflow templates and a drag-and-drop interface, Low Code/No Code platform reduce the need of in-depth understanding of back-end computer programme. This intuitive interface



Reduce Development Time



Identify and Analyze Performance risk



Ease RPA Implementation

Rise in Intelligent Automation

Trend #4

Rise of Intelligent Automation(IA) blends the rule based capabilities of RPA with the sophistication of **Conversational AI** with trial and error learning capabilities of Machine Learning. Intelligent Automation-



Transform Data Processing



Enhance Customer Experience



Reduce labour by 50%

Trend #5

Upsurge in RPA Focused MSPs

With extending RPA adoption cost, upsurge in manage service providers (MSPs) offer **RPAaaS** to outsource the automation cost. RPAaaS offering-



Reduce price in short term



No infrastructure requirement



Ease RPA Implementation

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