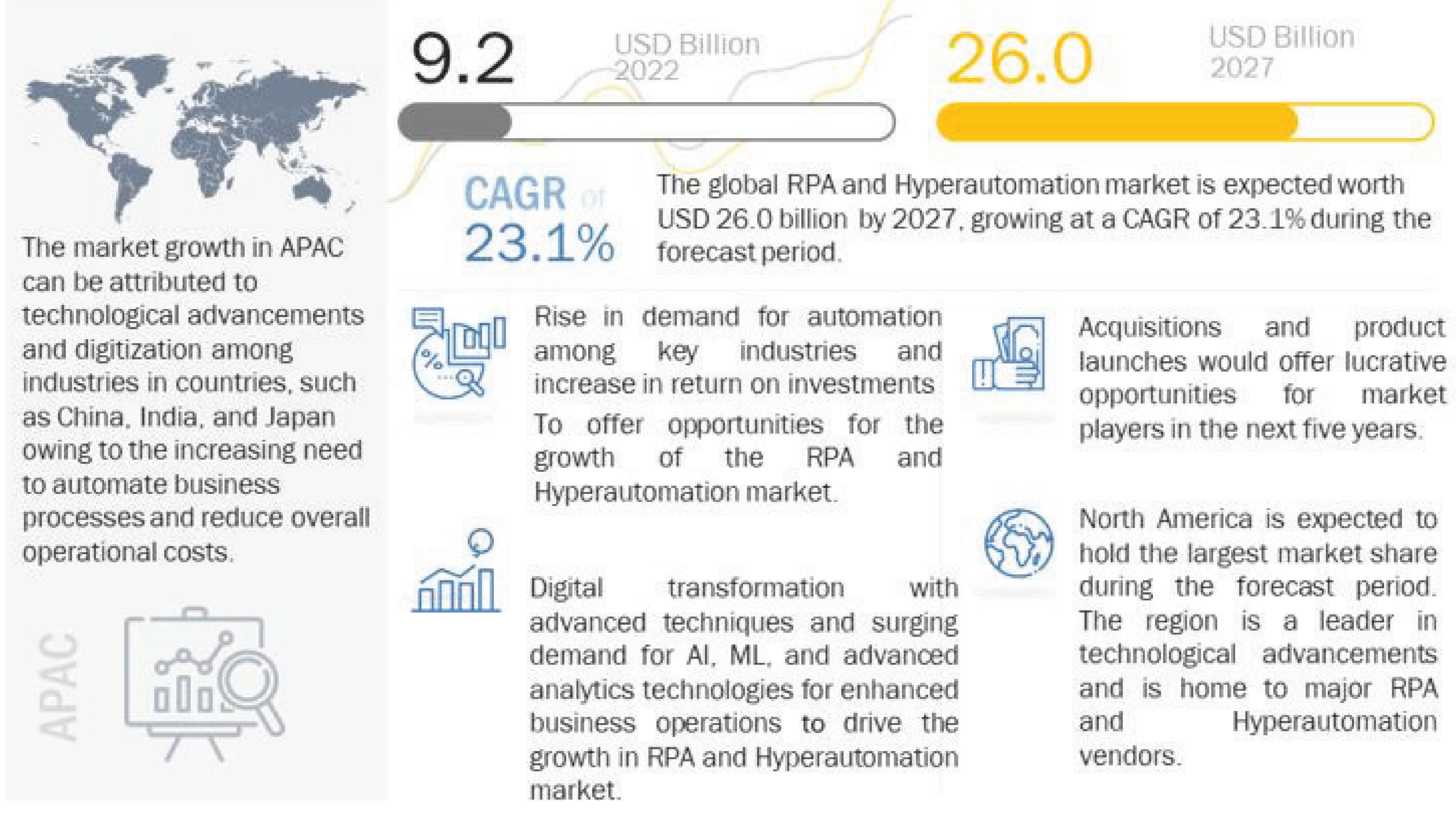


# Top RPA Trends to Look for in 2024

## Attractive Opportunities in the RPA and Hyperautomation Market



Growth, innovation, and widespread adoption with constant upgrades and experiments are the hallmark of RPA and automation success all across the organisation. Also, over the years RPA services are skyrocketed. According to GrandView research, RPA market is expected to reach \$30.5 billion by 2030. Some of the key trends that will drive RPA in 2023 are-



### 1 TREND

#### Upsurge in Low Code/No-Code

With no or little coding experience, Low Code/No Code software programs makes it possible for non-programmers to create their own business solutions. Having no code requirements makes the ideal choice for tech and non-tech organisation.

### TREND 2

#### Adoption of NLP and Conversational AI

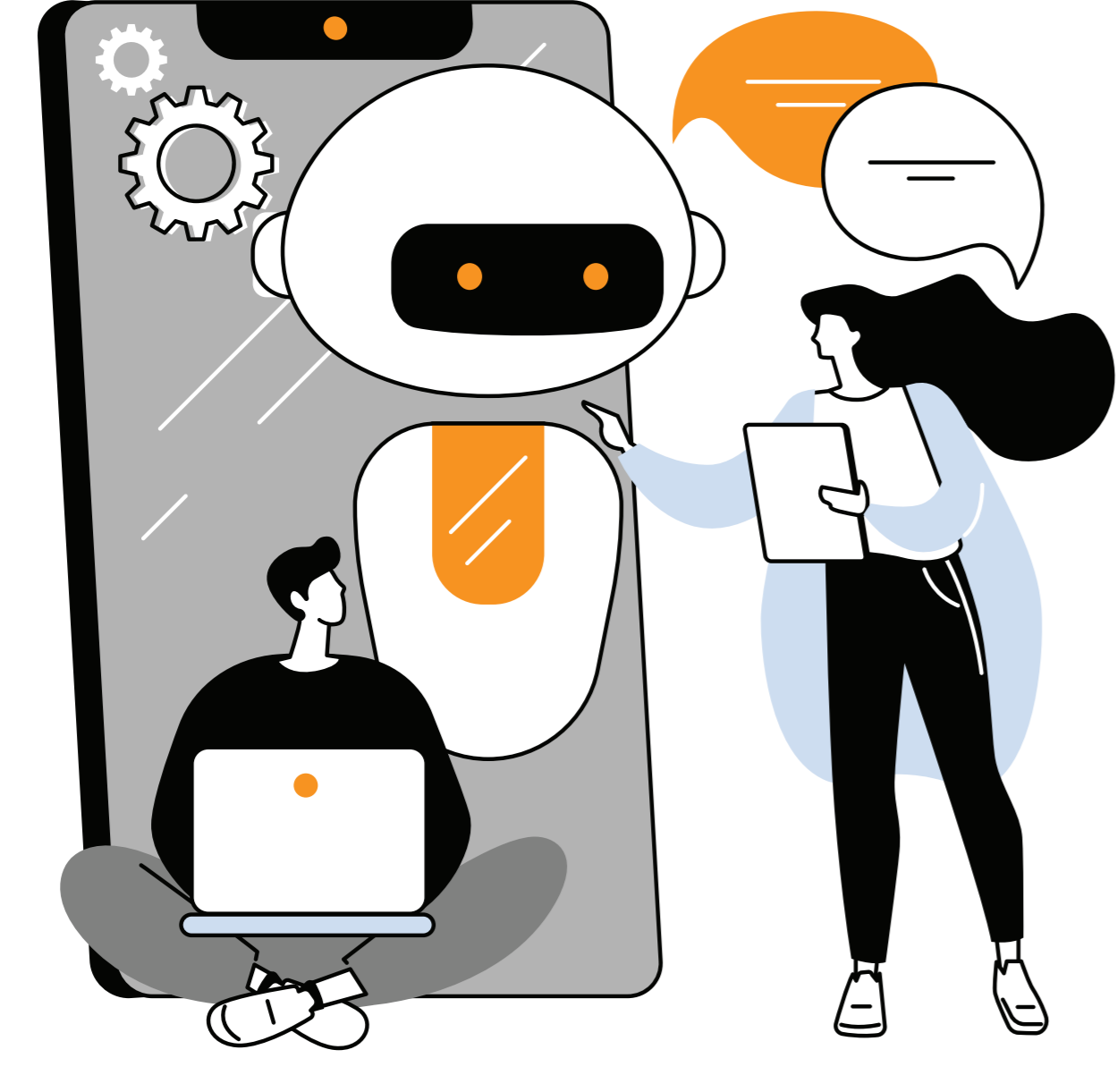
Wider adoption of chatbot for customer assistance giving rise to use of NLP and Conversational AI to create self service assistance without manual intervention



### 3 TREND

#### Voice Recognition Software

To go beyond only comprehending orders, voice recognition software will advance to include NLP and capabilities to identify emotions better to get data insights from customer interaction.



### TREND 4

#### Upsurge in Deep Learning

Unlike machine learning algorithms deep learning technology can autonomously learn from datasets and offer better prediction and insights for decision making.



### 5 TREND

#### Predictive Maintenance

As per Gartner, predictive Maintenance market is expected to increase 60% from year 2022. With rising predictive maintenance business can better optimize software maintenance schedules, discover defects and predict software breakdown before costly damage.



### TREND 6

#### Increasing use of Adaptive AI

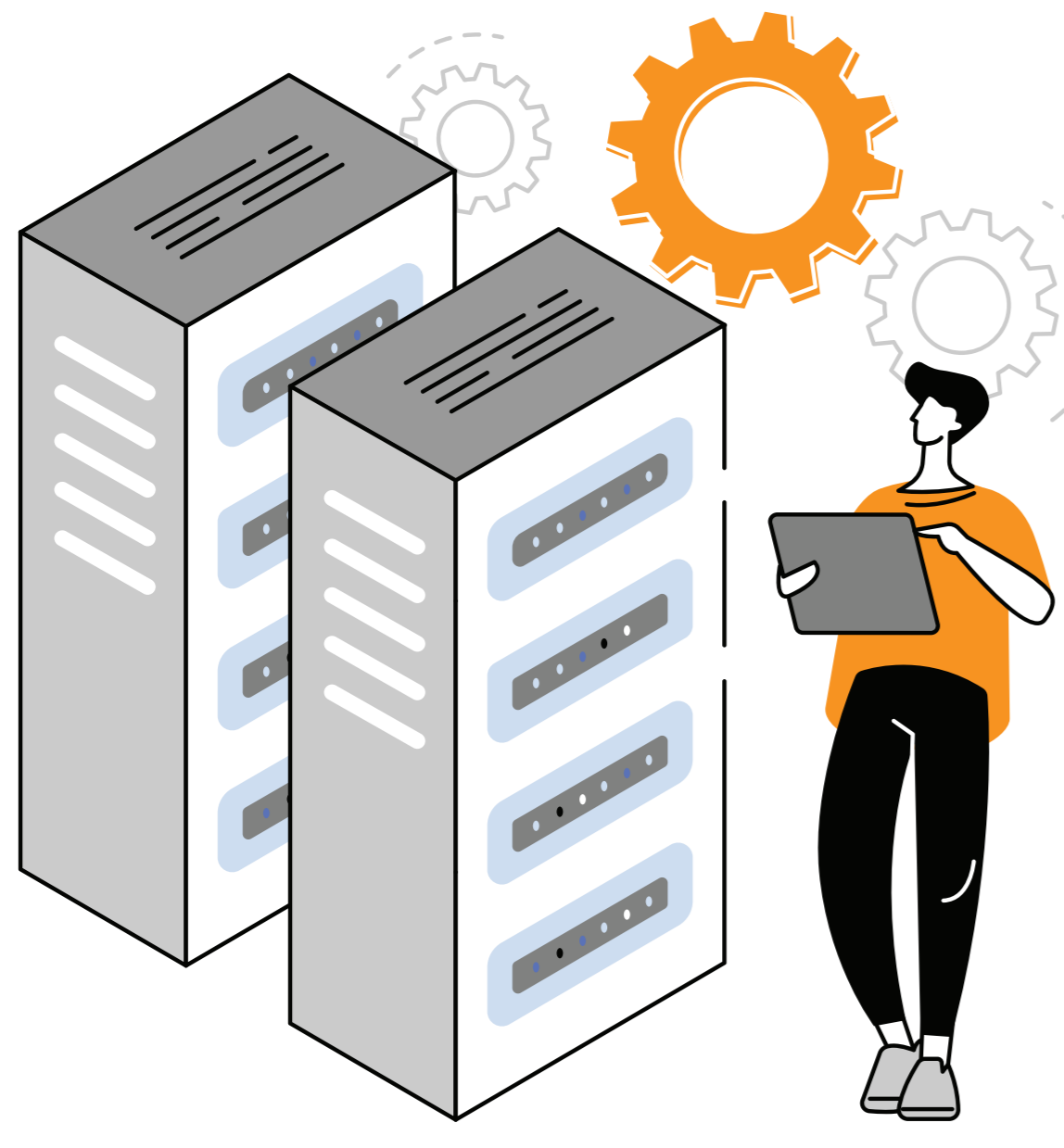
Adaptive AI is predominantly with AI algorithms and machine learning techniques can create new and original material by learning from existing data, such as audio files, text, and photos. It can help in performing various business process and encompassing the creation of software programs and scale business



### 7 TREND

#### Intelligent Automation

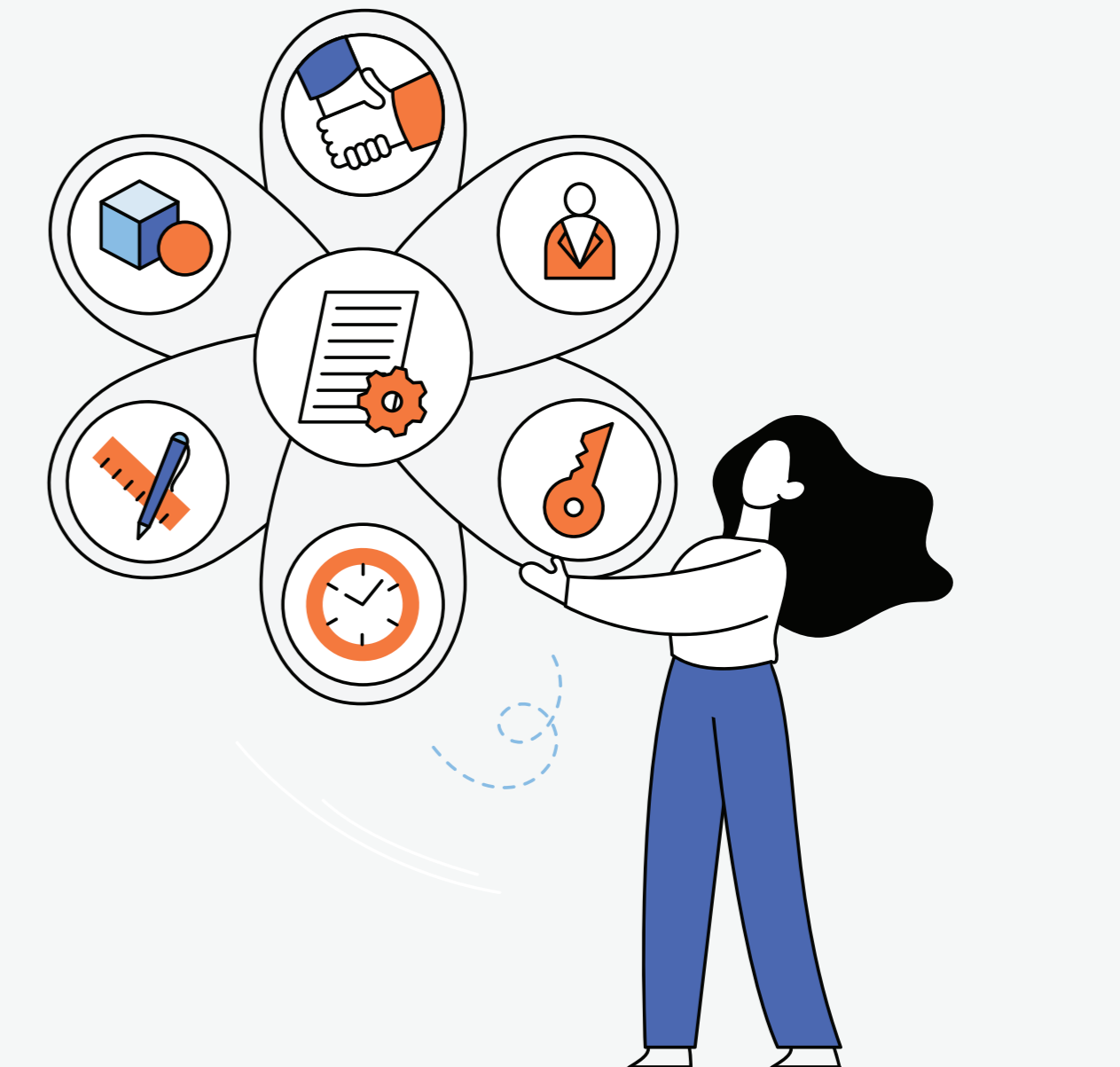
To improve customer service and market competitiveness, RPA integrated with AI technologies can speed up or eliminate human efforts in the business process. Intelligent automation can be helpful in complex business process that requires decision making.



### TREND 8

#### Process Discovery

To handle employee and process efficiently, process discovery assessments framework offers actionable insights for making informed decisions, prioritize process, and create an automated production pipeline.



### 9 TREND

#### Hyperautomation

With RPA at its core, hyperautomation approach can be extended by using multiple technology integration into business process to have better data access and seamlessly collaborate across organisation



### TREND 10

#### Collaborative Robots

Instead of replacing human with autonomous counterparts, collaborative robots can augment and enhance capabilities with right precision and data capabilities for adding more value into organisation.

