

AI- Powered 

# Referral Intake & Admission in Home Healthcare

One missed fax. One delayed admission. One denied claim.

Not because Care failed – but because Intake broke.

Intake is the revenue gate.

**If Referrals aren't captured and acted on instantly, Revenue never shows up.**

## The Cost of Manual Referral Chaos

**30% to 60% of Referrals Arrive Incomplete**

Missing face-to-Face documents and referral summary force intake teams to waste hours chasing information.

**75% of Agencies Rely on Faxing**

Manual communication leads to transcription errors, and delay in eligibility checks.

**Only 54% of Fixed Referral Convert**

Slow manual processing leads to 12 day long gap from referral to appointment.

## The True Cost of Broken Intake

**5.6 days to 2.8 days**

Intake delay vs Faster SOC

**20%**

Denial Rate for F2F / NOA Errors

**LUPA Penalties**

Loss upto **75%**

## How AI Powered Referral Intake Helps in Faster Admission?

**Download Referrals**

AI captures referrals from fax and portals

**Extract Data**

AI extracts patient and referral data from documents

**Generate Summary**

AI creates a structured referral summary

**Perform Eligibility Checks**

AI validates payer requirements and eligibility

**Validate Compliance**

AI reviews face-to-face documentation for compliance

**Suggest Codes**

AI recommends ICD-10 codes and flags missing information

**Auto-populate Documents**

AI prepares NOA and verbal orders

**Create Episodes**

AI creates patient episodes and updates EMR

## How AutomationEdge Referral Intake CareFlo AI Makes a Difference?

Feature	Most Referral Tools	AutomationEdge Referral Intake & Admission
Functionality	Extraction	End-to-end speed and certainty
Referral CareFlo AI	Raw Fields	Clinician-ready intake summary
Referral Assure CareFlo AI	Not Applicable	Compliance-first assurance
Audit Trail	Not Applicable	Audit-grade trail

## Benefits of Referral Intake CareFlo AI

-  Increase Conversion Rate to 80%-85%
-  24/7 Referral Coverage
-  30% Higher Acceptance Rate
-  80% Reduction in Manual Workload

Modernize Referral Intake with CareFlo AI

**Request a Demo**

