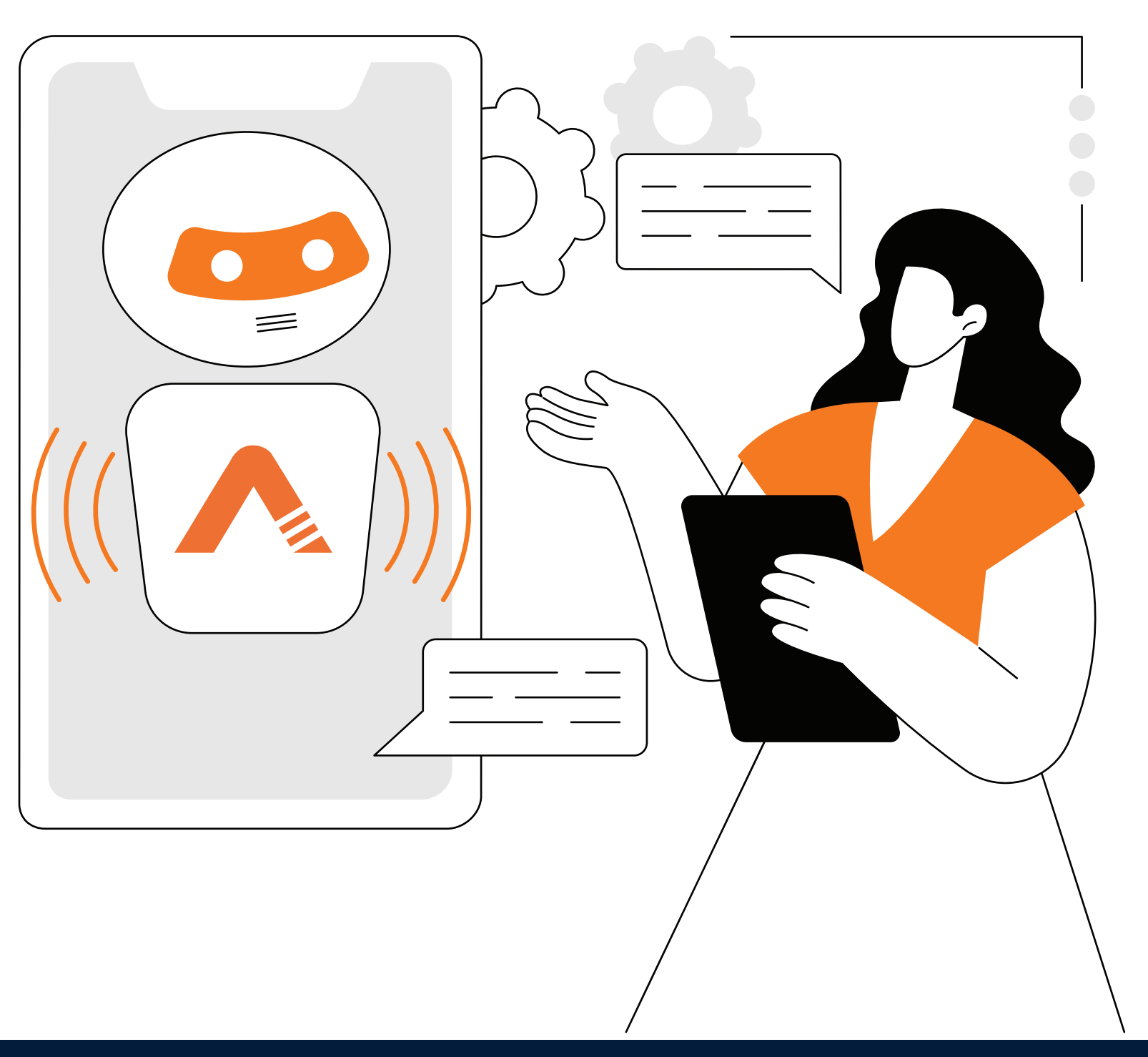


Why IT Support Chatbots Fail and What Autonomous AI Does Differently



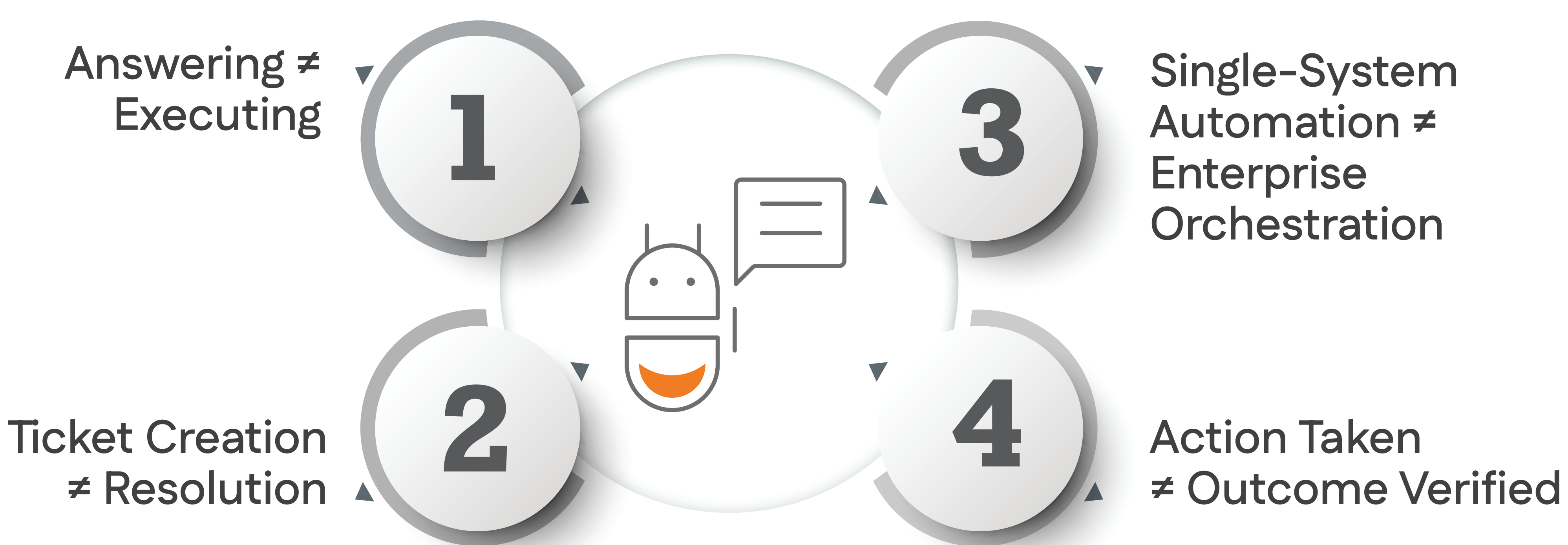
The Problem: Answers Without Resolution

“Your chatbot answered. Your IT team still had to do the work.”



- Employees receive troubleshooting instructions.
- Tickets are created, but issues remain unresolved.
- IT teams investigate and execute fixes manually.
- Resolution takes more time and effort.

Where Traditional Chatbots Stop



The Evolution of IT Support

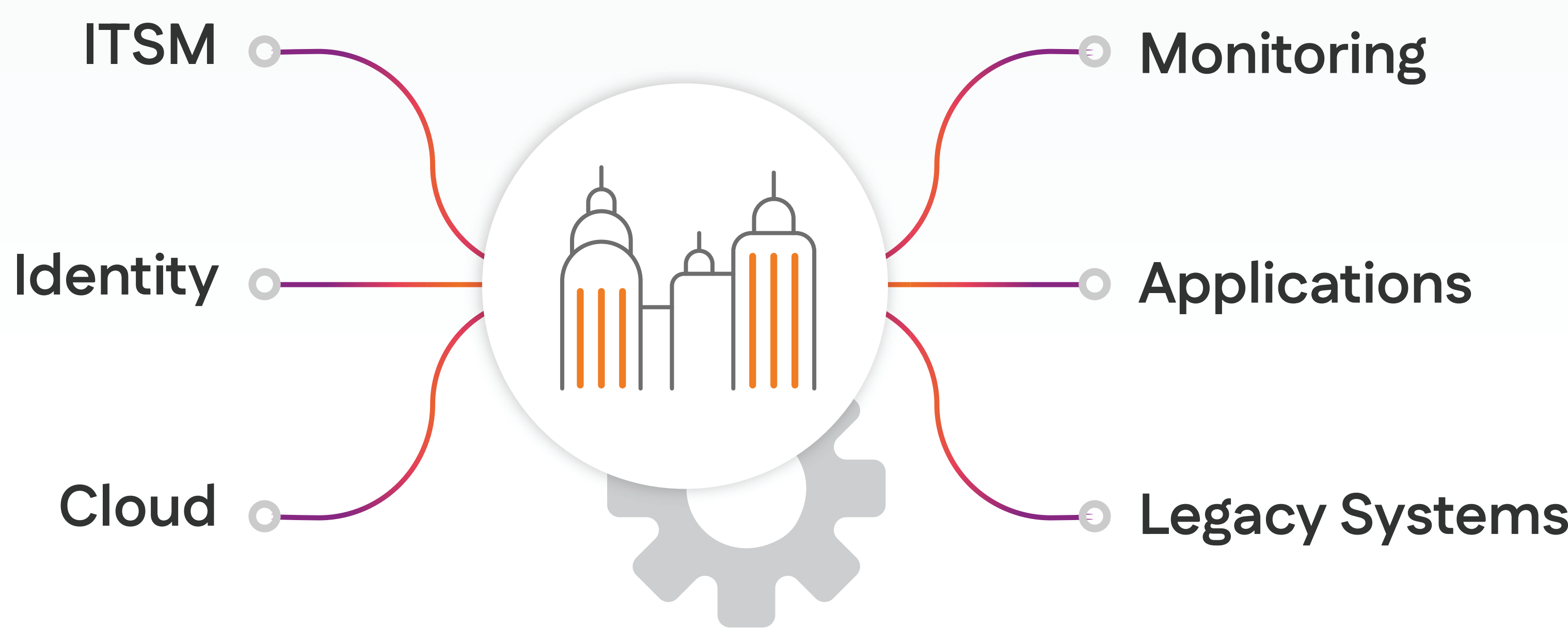


What Autonomous IT Support Does



One Orchestration Layer Across Enterprise IT

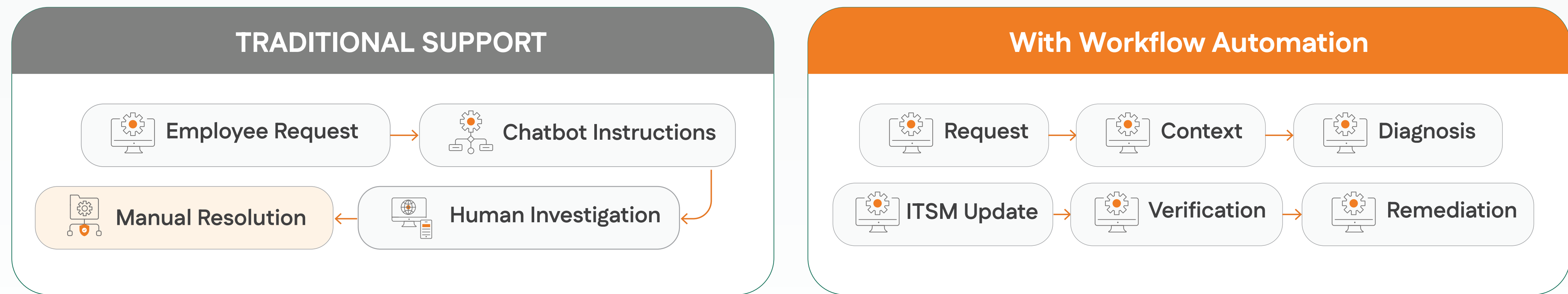
SupportFlo for IT connects workflows across the existing enterprise environment.



SupportFlo for IT

AI-driven orchestration, execution, verification, and governance

Real Example: VPN Access Problem



Actions follow defined permissions and approval policies. Unresolved or high-risk cases are escalated.

Move from Answers to Resolution

Move from answering IT tickets to autonomously resolving them.

SupportFlo for IT helps enterprises automate more of the IT support lifecycle with AI-driven execution, cross-system orchestration, and governed resolution.