

Improving Caregiver Onboarding with Al and Automation in Home Care



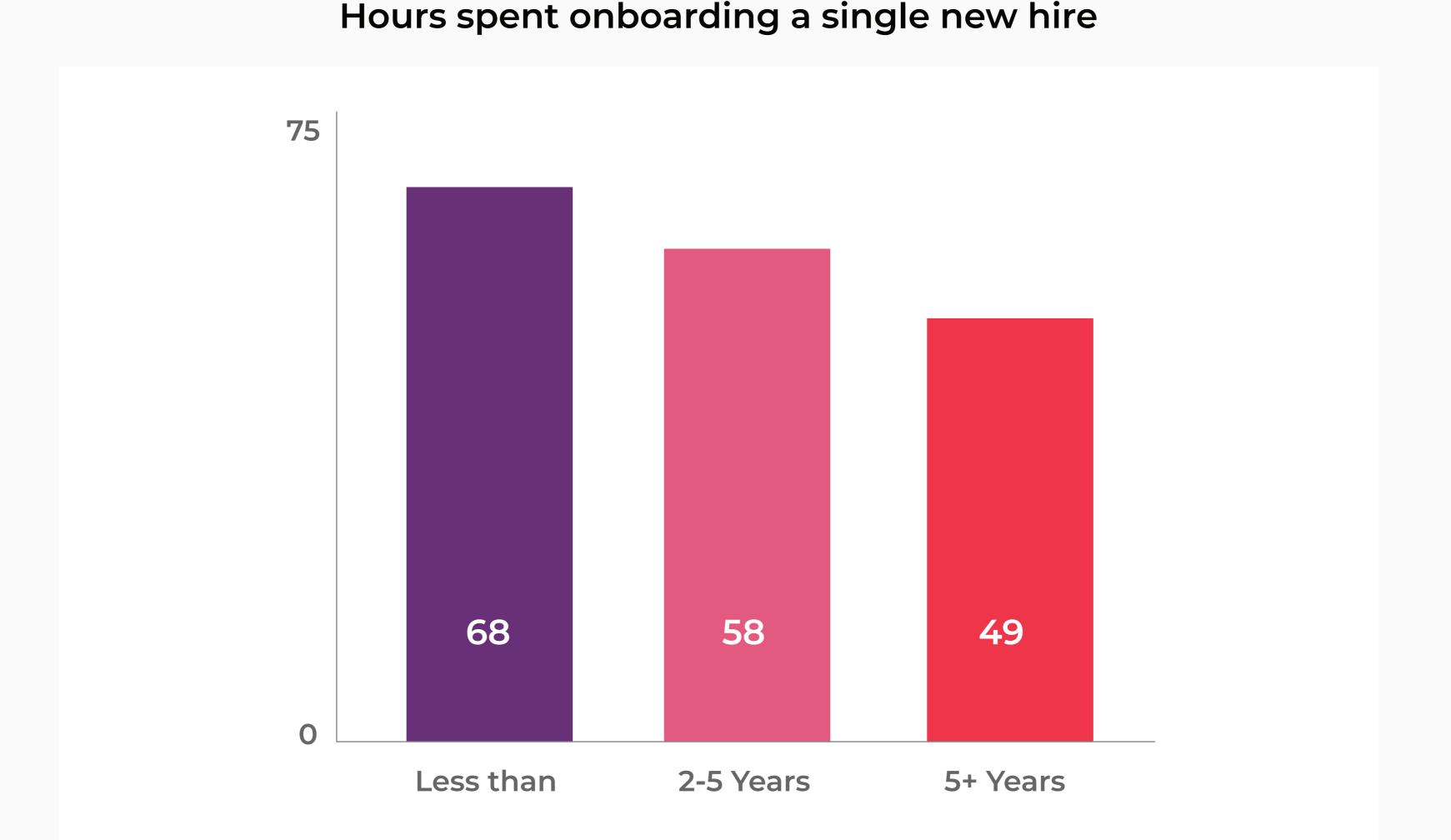
A quick and efficient caregiver onboarding process is crucial for homecare providers. According to the HCP report, 57% of caregiver turnover happens within the first three months, often due to a poor onboarding experience. This costs agencies time, money, and valuable caregivers.

Caregiver Shortage Crisis

The caregiver turnover rate in-home care reached a staggering 79.2% in 2024 Home health and personal care aide jobs are projected to **grow** by **33%** from 2020 to 2030, driving **increased demand for caregivers.**

Annual caregiver turnover costs home care agencies approx \$136,890 annually

What Makes the Caregiver Onboarding Challenging?



In home care on average a **single job posting receives 27 applications.** This application overload overwhelms home care providers 62% of agencies cite lengthy background checks as a significant factor in onboarding delays

27% of caregivers said that the new hire paperwork was somewhat confusing.

How AI is SImplifying Caregiver Onboarding?



Application Synchronization

Home care automation solutions can -

- 1. Collect & organize application from multiple resources
- 2. Eliminates manual data entry
- 3. Ensue no application is missed

Data Transfer & Update

Al in home care -

- 1. Enable seamless data transfer across systems.
- 2. Automatically update applicants details reflected on all platforms.
- 3. Reduces errors and saves time.

Application Status Tracking

Al solution like chatbot offer -

- 1. Real time updates to applicants
- 2. Analyze application data to predict candidate success
- 3. Improve efficiency & hiring process efficiency

Training Management

Al solution in caregiver onboarding can -

- 1. Track & manage caregiver training needs
- 2. Send automated reminders
- 3. Ensure compliance & skill development

Audit Logging

Home care automation solutions can -

- 1. Keep detailed log of onboarding activities
- 2. Simplify compliance with regulations
- 3. Identify opportunities for improvement

Service Request Resolution

Al in home care -

- 1. Respond instantly to common questions
- 2. Freeing human staff for more complex tasks.

AutomationEdge's AI and Automation Cloud for Home Care

The AutomationEdge's Home Care Cloud includes CareFlo, AI bots and application which can connects smoothly with your current record-keeping systems, such as

EMR software | HR software | Payer systems etc

